

Press Release
FOR IMMEDIATE RELEASE

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MWS Awarded National Workplace Learning READY Mark, First in Community Care Sector

Methodist Welfare Services (MWS) has been awarded the Workplace Learning: READY (WPL:READY) Mark, a national recognition for organisations with strong and structured workplace learning practices. MWS is the first community care organisation in Singapore to receive the WPL:READY Mark – a significant milestone for a sector with growing demand for social and care services amid manpower pressures. The award is valid from 17 December 2025 to 16 December 2028.



Photo on left: MWS CEO Calvin Ngo (right) receiving the WPL:READY Mark award from Azizah Mohd, Lead Specialist (middle) with Kelvin Pang, Business Development Manager (left), National Centre of Excellence for Workplace Learning (NACE) Led by Nanyang Polytechnic (NYP) looking on.

The WPL:READY Mark is conferred by the National Centre of Excellence for Workplace Learning (NACE) Led by Nanyang Polytechnic with support from SkillsFuture Singapore (SSG). It recognises organisations that embed learning into daily work in a systematic and sustainable way. The Mark enables employees to build and gain recognition for skills acquired on the job, while maintaining service continuity.

“As demand for community care continues to grow, the quality of care the public receives depends on how well our people are supported and developed,” said Calvin Ngo, Chief Executive Officer of MWS. “The WPL:READY Mark recognises that learning at MWS is embedded in everyday work, allowing our staff to continually build skills while staying focused on those they serve. This helps ensure consistent, professional care for our clients and meaningful career development for our staff.”

“The WPL:READY Mark recognises organisations that have taken deliberate steps to embed learning into everyday work,” said Azizah Mohd, Lead Specialist at NACE Led by NYP. “MWS stands out for showing how structured workplace learning can be applied effectively in the community care sector, supporting SkillsFuture objectives

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while ensuring staff continue to deliver essential services. This approach strengthens both workforce capability and service outcomes.”

At MWS, workplace learning takes many practical forms. These include learning-on-the-go digital micro-learning modules, scholarships and study support, training opportunities across roles, and a structured induction programme for new staff, all designed to develop skills while employees remain engaged in their day-to-day work.

The WPL:READY Mark is part of Singapore’s broader SkillsFuture and workforce transformation efforts, which emphasise continuous learning and skills mastery through the workplace. By recognising skills acquired on the job, the framework helps organisations develop talent in a practical, scalable way. Through this recognition, MWS demonstrates how workplace learning strengthens service quality, supports national upskilling goals, and contributes to a more capable and future-ready workforce – benefiting clients while strengthening career sustainability and attractiveness in the social service sector.

About Methodist Welfare Services

Methodist Welfare Services (MWS) is all about empowering people to have life to the full. Our story began out of Christian love in 1981 with a simple desire to help those in need. From a humble starter project of a small nursing home for 24 sick elderly, we have grown to 24 centres and programmes island-wide, serving over 22,000 families and individuals who may experience different struggles of life, such as poor health, strained relationships, financial distress, or simply feeling alone.

The MWS network of services enables cross-referrals and multi-disciplinary interventions from a range of social and healthcare services. These include casework, counselling and therapy; parenting support; medical and rehabilitative care; pastoral care; home-based, community-based and residential care; a debt clearance and asset building scheme; and others.

We are an Institution of a Public Character and a member of the National Council of Social Service, and serve across all age groups, ethnicities and religions.

Please visit www.mws.sg for more information.

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