

Press Release

19 August 2025

MWS Establishes Family Services Hub to Support Families More Seamlessly



Calvin Ngo (left), Chief Executive Officer of MWS, with Guest-of-Honour Darryl David, Member of Parliament of Ang Mo Kio GRC, at the official launch of the MWS Family Services Hub that will support families more seamlessly

Methodist Welfare Services (MWS) today held an official opening ceremony for two of its newly relocated offices – **Families for Life@Community – MWS (MWS FFLC)** and **Strengthening Families Programme@Family Service Centre (Methodist Welfare Services) (FAM@FSC (MWS))** – at Hougang Avenue 8. Together with MWS Covenant Family Service Centre (MWS CFSC), which is already located along Hougang Avenue 8, the three services form the MWS Family Services Hub.

Although not new, as MWS has been offering these services for a few years, it is the first time that MWS has brought these services together in the same area, that is, the MWS Family Services Hub, offering residents a more seamless, integrated family service.

Siting the three centres closely also improves collaboration among the centres and makes case management much easier especially when clients require the services of more than one centre.

Methodist Welfare Services

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IPC Registration No.: IPC000360 • Charity Registration No: 00166 • UEN: S81SS0088H



Serving the needs of families across different stages and situations with the setting up of the MWS Family Services Hub

“We are very excited to establish our Family Services Hub, to serve families even more seamlessly. By bringing our teams together, we can support families through a wide range of situations — all in close proximity,” said Calvin Ngo, MWS’ Chief Executive Officer.

Officiated by Mr Darryl David, Member of Parliament of Ang Mo Kio GRC, the opening event also included guests from the Ministry of Social and Family Development as well as the other social service agencies in the region.

“Congratulations to Methodist Welfare Services on the establishment of their MWS Family Services Hub. This hub will play a vital role in accompanying families through different stages of life, ensuring that help remains accessible, coordinated, and responsive. MSF remains committed to partnering agencies like MWS, to nurture strong and resilient families,” said Mr Goh Pei Ming, Minister of State for Social and Family Development.

The new offices of MWS FFLC and FAM@FSC (MWS), as well as MWS CFSC, may be reached at:

Families for Life@Community – MWS (MWS FFLC)
Blk 619 Hougang Ave 8, #01-316, Singapore 530619
Tel: 6843 9580
Email: MWSfflc@mws.sg

Strengthening Families Programme@Family Service Centre (Methodist Welfare Services) (FAM@FSC (MWS))
Blk 615 Hougang Ave 8, #01-402, Singapore 530615
Tel: 6330 1080
Email: fam@mws.sg

MWS Covenant Family Service Centre – Hougang (MWS CFSC)
Blk 613 Hougang Ave 8, #01-432, Singapore 530613
Tel: 6282 8558
Email: MWScfsc@mws.sg



Background:

Families for Life@Community (FFLC) supports couples and families on their marriage and parenting journey by providing early, preventive support through a range of evidence-based and evidence-informed resources, programmes and events in the local neighbourhood near where they stay.

Strengthening Families Programme@Family Service Centre (FAM@FSC) supports couples who may face greater challenges in their marriage and families showing early signs of stress. FAM@FSC offers marriage support, divorce support, and family counselling.

Family Service Centres (FSCs) are community-based social services that provide support for vulnerable individuals and families with social and emotional issues. Social Work Practitioners at the FSCs provide case management support and partner with other agencies to coordinate holistic support for clients to help them achieve stability, self-reliance, and social mobility.

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