



**That all may
have life
to the full**



ANNUAL REPORT 2009 / 10



**Methodist
Welfare
Services**



DISADVANTAGED

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Our Values

T Trust
R Respect and worth and dignity of people
U Uncompromising Integrity
S Service before Self
T Teamwork
S Sound Governance



SERVING THE POOR & NEEDY IN THE COMMUNITY SINCE 1981

VISION

To be a leading organisation that exemplifies God's love, enabling the poor and needy to have life to the full

CHILDREN FAMILIES IN DISTRESS
THE SICK THE ELDERLY
THE DESTITUTE
THOSE WITH ADVANCED ILLNESS

John Wesley, the founder of the Methodist Church had a very special place in his heart for those in the community who are needy: physically, intellectually, socially and spiritually.

Based on this long tradition of serving the community with God's love, at MWS, we believe in providing resources and services so that living life to the full can be a reality for those who are less privileged, regardless of race, language or religion; those in need of financial, emotional and psychological support; and those who are not able to provide for themselves.

Through our services, we strive to meet their needs so that their lives can be filled with more comfort than pain, less struggles and ultimately, hope for the future.

We are able to do this

- **By working closely with our community partners like government organisations, other NGOs, corporate bodies and our Methodist churches**
- **With the unstinting support of our loyal and generous donors**
- **Through the sacrificial giving of our many volunteers and**
- **By God's Almighty Grace**





Our Patron shares 会督的分享

The Methodist Church in Singapore (MCS) is celebrating its 125th anniversary this year. As we look back at our history, and all that God has accomplished through the people called Methodists, we have much to praise God for, as we remember His goodness, faithfulness, and grace.

In the early days of Methodism, besides planting churches through evangelism and discipling, Methodists were also busy setting up schools and addressing dire social needs. Some of the earliest forms of Methodist involvement in social outreach included seeking to eliminate opium addiction and the protection of female migrants against evils such as child slavery and forced prostitution. Methodists played

a key role in the Anti-Opium Movement which sought to curb and eliminate the social evil of opium addiction. Methodists also opened homes for women at risk so that they could be liberated from the clutches of predators and find the freedom of a new life. Methodists were also leading in calls to abolish gambling houses and other forms of social evils. That the Methodists were active in such activities is due to the emphasis on social holiness and social outreach, which is part and parcel of the Methodist DNA.

John Wesley and his brother Charles, together with members of the Holy Club which was formed in 1729 at Oxford University, practised social holiness when they visited the two prisons in Oxford, and helped poor families. The early Methodists made it a point to care for the underprivileged and the marginalised, and started schools and orphanages for poor children, and established clinics to help the poor who were sick but had no means to seek medical help. The early Methodist classes collected money, food, clothes, and medicine for the poor. John Wesley tried to understand the causes of poverty, encouraged hard work, challenged the rich to help the poor and suggested ways to eliminate poverty. He fought against social injustices and many of the social ills of his day. From the beginning, Methodism focused on practical love for the poor and needy. This focus is a biblical focus, as careful study of Scripture will show.

Methodist Welfare Services (MWS) is the social service arm of the MCS and is tasked to provide leadership in this area. This year, as we celebrate our 125th anniversary, MWS is spearheading a denominational initiative to help chronically poor families in our nation. We have already collected over \$1.5 million, more than our target of \$1.25 million. Methodists have responded readily with their giving. Now we are in the process of recruiting more befrienders to regularly visit needy families with funds and Christian love. I want to thank MWS for leading us in this meaningful project, which is a tangible way of strengthening our social ministries and expressing an essential part of what it means to be Methodist.

Our social outreach work continues amid changing and continuing social needs and challenges. May the Lord who sends us with His truth and love continue to inspire, strengthen, encourage and bless all your efforts for the sake of the poor and needy, the hurting and the lonely, and for His glory.

Bishop Dr Robert Solomon

新加坡卫理公会在今年庆祝125周年纪念。回顾我们的历史，以及上帝藉着卫理信徒所完成的事工，我们实在深深感谢天赋予我们无限的慈爱、信实和恩典。

在卫理公会成立初期，卫理信徒除了传福音及栽培门徒，也忙着创办学校及设法解决社会急切的需求。卫理信徒早期所从事的社会外展工作包括帮助人们戒掉鸦片毒瘾及保护从远道而来的妇孺，让她们不致沦为童工及被逼为娼。卫理信徒在反鸦片运动中扮演着重要的角色，目的是要把鸦片的恶毒从社会上铲除。卫理信徒也成立妇女之家，让处境危机的妇女入住，好让她们脱离坏人的魔掌，重过新生活。卫理信徒也致力于肃清赌场及其他社会祸害。他们全心全意投入社会，帮助有需要的人群，着重建立圣洁的社会，这也是卫理信徒基因的一部分。

早在1729年，卫斯理约翰及弟弟查理，以及在牛津大学成立的圣洁会成员，经常探访位于牛津的两所监狱及帮助贫困的家庭，实现圣洁的社会。早期的信徒致力于照顾弱势社群及边缘人士、为贫困的孩子开办学校和孤儿院、及设立诊所，为贫穷的病患赠医施药。早期的卫理信徒为贫困病患筹钱、食物、衣服和药物。卫斯理约翰设法探讨贫穷的根由，鼓励人们勤奋工作，呼吁有钱人帮助穷人及提出消除贫穷的方法。他对抗社会上的不公平，及当时社会上许多的问题。从起初，卫理信徒便把焦点放在为穷人及贫困者实践爱心。仔细研读圣经，你会知道这就是圣经的重点。

卫理福利服务是新加坡卫理公会的社会服务肢体，它的任务是成为社会服务的领导者。今年，当我们庆祝125周年纪念之际，卫理福利服务发起一项计划，动员卫理公会的社群，帮助我们国家里长期贫困家庭。

卫理信徒十分慷慨奉献。我们已募集超过150万元的捐款，超过我们的125万元目标。现在我们在招募更多志愿协助者，定期探访贫困的家庭，给予他们援助和分享基督徒的爱心。我非常感谢卫理福利服务，带领我们从事这项有意义的计划，以实际行动来加强我们的社会事工，表扬卫理信徒的基本信念。

我们的社区外展工作将会在不断改变的社会需求和挑战中延续下去。愿上帝以真理和爱心不断启示、建立、激励和祝福你们为贫困、受伤及孤单人士所作的事工，归荣耀给。

苏诺铭会督



A word from our Chairman

主席的短言

We Serve with Joy and Thankful Hearts!

我存着感恩与喜乐的说:

Dear Fellow Co-Workers, Supporters and Friends,

With much joy, I reflected that my first year as Chairman of the MWS Board was indeed an eventful one. I would like to thank my predecessor, Mrs Tan Ee Leng for her dedicated service. I am grateful that she continues to be a member of the MWS Board as she has been a wonderful source of encouragement to me. I, too, thank each and every one of my fellow Board members for their unflinching support given to me.

With the downturn in 2009, we saw a rise in the number of families and individuals seeking financial assistance, families facing difficulties and homeless cases. However, by God's grace and the faithful support from our Methodist community and good donors, I am thankful and filled with joy to say that not only have we been able to persevere in caring for more beneficiaries, we have also made significant progress in taking our organisation forward in terms of sharpening our skills and know-how to better serve the community in need. We have invested more in our human resource capabilities; enlarged the training and development of our services to meet the challenges in the community and changing social service landscape in Singapore.

As we press on with our mission to help the poor and less fortunate in the society, we should not neglect our personal development and relationships. I am very passionate about nurturing and edifying the entire MWS body. Just like the different organs and parts of a human body, every job and role in MWS is equally important and contributes to the growth of the organisation to fulfill our vision.

Hence, one of my foci this coming year is to strengthen ties with the community, the Methodist family and also among colleagues. Let us continue to love our community, the Methodist family and our colleagues, so that we will forever be pleasing unto God.

I would like to thank everyone at MWS HQ and Centres for their dedication and diligence in allowing MWS to live out her mission.

"This service that you perform is not only supplying the needs of God's people but is also overflowing in many expressions of thanks to God. Because of the service by which you have proved yourselves, men will praise God for the obedience that accompanies your confession of the gospel of Christ, and for your generosity in sharing with them and with everyone else."

(2 Corinthians 9:12-13)

Let us, like the apostle Paul, continue to sow generously in order to reap generously, and to do so with a cheerful heart. But riches are not just for one's own benefit. It is to bless others in return at every given occasion, as a form of thanksgiving to God.

Grateful to be able to Serve,

Albert Lim Song Khiang

亲爱的同工、卫理福利服务的支持者及各位朋友,

今年是我第一年为卫理福利服务管治会主席。回顾这充实的一年, 我的内心充满喜乐。我特别要感谢前任主席陈绮玲热心的事奉。我很感激她继续出任卫理福利服务管治会的成员, 给予我美好的激励。我也感谢每一位管治会的成员给予我的坚定支持。

2009年出现经济衰退, 我们看到寻求经济援助的家庭和个别人士, 以及无家可归者的个案增加了。靠着上帝的恩典及卫理公会会友与慷慨捐赠者的忠心支持, 我存着感恩与喜乐的说: 我们不但可以继续关怀更多有需要的人士, 也大大的提升了组织的技术知识, 由此能更好的服务有需要的社区。

当我们实现我们的使命去帮助社会上贫困和不幸者的当儿, 也不应该忽略了个人发展和人际关系。我对卫理福利服务整体的发展和建立, 满怀热忱。卫理福利服务的每一项工作和角色, 就好像身体的不同器官和部位, 对完成我们使命都一样重要。因此, 在来临的一年里, 我的其中一个重点是加强卫理福利服务的社区、和卫理大家庭及同事之间的联系。我相信这是上帝一向所喜悦的。

我也感谢在卫理福利服务总部和中心的每一位人员, 努力让卫理福利服务实践其使命。

"因为办这供给的事, 不但补圣徒的缺乏, 而且叫许多人越发感谢神。他们从这供给的事上得了凭据, 知道你们承认基督, 顺服他的福音, 多多的捐钱给他们和众人, 便将荣耀归于神。"

(哥林多后书 9: 12-13)

让我们学习使徒保罗, 以一颗喜乐的心, 继续慷慨地播种, 好让我们获得丰富的收成。但所获的丰盛不当只留为己有, 而是以爱还爱, 多方祝福别人, 成为感恩的祭献给上帝。

因有机会事奉而心存感恩。

林松强

Board of Governance

治会主席



Front row from left to right

Mr Leow Kim Liat
Mrs Tan Ee Leng
 Co-opted
Rev William Sam
 Vice-Chairman
Mrs Lauren Ong
 Co-opted
Mr Albert Lim
 Chairman
Mrs Jenny Bong
 Executive Director
Mr Chay Kim Fun
 Assistant Honorary Treasurer
Mrs Fong Loo Fern
 Assistant Honorary Secretary
Mr Gan Kok Beng
 Co-opted, CAC BOSC Vice-Chairman

Back row from left to right

Mr Lam Wei Choong
Mr Chan Kum Kit
Mr Chim Howe Lai
 Honorary Treasurer
Mr David Alexander Ong Liang Bong
 MCS Representative
Mr David Wong Cheong Fook
Mrs Loh Chay Leng
Mr Joseph Toh Guan Kiat
 Honorary Secretary

Not in picture

Bishop Dr Robert Solomon
 Patron
Rev Dr Daniel Koh Kah Soon
 Co-opted
Mr Aubeck Kam Tse Tsuen
 Co-opted
Mr Kulandaisamy Premkumar Sagayaraj
 Co-opted, ETAC BOSC Representative
Ms Dorothy Lim
 Co-opted, GC-WSCS President

BOSC Board of Social Concerns
 CAC Chinese Annual Conference
 ETAC Emmanuel Tamil Annual Conference
 GC-WSCS General Conference Women's Society of Christian Service
 TRAC Trinity Annual Conference
 MCS Methodist Church in Singapore

Past Chairpersons 前管治会主席

1980-1981	Mr Richard Tambyah (Protem Committee)	1987-1988	Mr Khoo Hock Nam	1993-1995	Dr Patrick Kee Chin Wah
1981-1982	Mr Richard Tambyah	1988-1989	Mr Richard Tambyah	1995-1997	Dr Patrick Kee Chin Wah
1982-1983	Mr Richard Tambyah	1989-1990	Dr Patrick Kee Chin Wah	1997-1999	Mr John Cheong
1983-1984	Mr Lee Liat Cheng	1990-1991	Dr Patrick Kee Chin Wah	1999-2001	Mr John Cheong
1984-1985	Mr Lee Liat Cheng	1991-1992	Mr David Alexander Ong Liang Bong, JP, PBM	2001-2003	Mr Chan Kum Kit
1984-1985	Mr Richard Tambyah	1992-1993	Mr David Alexander Ong Liang Bong, JP, PBM	2003-2005	Mr Chan Kum Kit
1985-1986	Mr Richard Tambyah			2005-2007	Mrs Tan Ee Leng
1986-1987	Mr Khoo Hock Nam			2007-2009	Mrs Tan Ee Leng

Summary from Executive Director 执行主任摘要

MWS has made many milestones in the past financial year. Albert Lim, our new Chairman injected fresh leadership initiatives on the solid foundation established by the previous leadership.

MEETING THE IMMINENT NEEDS OF OUR CLIENT GROUPS

- Families – we handled many financial and housing problems
Our Family Service Centres (FSCs) saw financial, marital and parenting as the top three presenting issues. Housing and shelter problems were also prominent. The overall caseload from our FSCs increased by 13%. They were concerned with children's education and their future, finance and payment of bills, and housing issues.
- Children – we helped more from needy families
Up to 55% of the students with family income below \$2,500 received subsidies through our Student Care Centres. The needs of the students are increasingly multifaceted, requiring holistic intervention from counsellors and social workers from our FSCs.
The number of bursary applicants also increased 13%, and we disbursed \$123,700 to 352 needy students.
- The Elderly, Sick and Destitute – we catered to the growing demands of an ageing society
The doctors and nurses at AMH Homecare cared for 228 patients with advanced illnesses in their own homes last year, an increase of 38% from 2008/09. At Christalite, our home for the destitute, we saw an increase in the number of residents and a third of the residents needed assistance in their daily living.

GOING BEYOND FINANCIAL AID

- Providing seed money
Tampines FSC also embarked on a new project with an external organisation which offered seed funding to help low-income families achieve financial resiliency by running their own businesses. It was encouraging that a client has benefited and has started her own food business.
- Meeting new needs with new services
In the third quarter of 2010, we will be launching a Seniors Activity Centre for the elderly, a joint project with Wesley Methodist Church. The Centre, provides social and recreational programmes for the elderly in the neighbourhood.
A girls' hostel, a joint project with the General Conference Women's Society of Christian Service (GC-WSCS) is also being planned and is slated to be operational in the near future. This live-in facility will provide a safe place to house teenage girls at risk, to rehabilitate and re-integrate them back into society.

OUR STRONG PARTNERSHIPS WITH STAKEHOLDERS

As usual, MWS harnesses resources from all our stakeholders i.e the Methodist community, our volunteers, donors, and partners in the community to serve those in need as best as we can. We continue to enjoy tremendous support from many schools, tertiary institutions, corporations and organisations. Our heartfelt thanks and appreciation go out to all of them. I look forward to another year of service, growth and partnership with all our stakeholders in serving the community.



Jenny Bong



回顾过去的财政年, 卫理福利服务经过了好一些旅程碑。我们的新任主席林松强先生在坚固根基上建造, 为治会主席注入了新的领导方针。

满足我们客户群的需要:

- 家庭 – 我们处理了许多经济和住屋问题
我们的家庭服务中心所碰到的三大问题是经济, 婚姻和亲子问题。住屋问题比去年显著的提高13%。主要的经济问题来自孩子的教育, 经济费用和支付住屋和家庭费用。
- 儿童 – 我们帮助了更多各家庭
我们的学生托管中心有高达55%学生(家庭收入在\$2,500以下)获得津贴。学生的需要也日渐多面化, 需要社工和辅导员的介入。助学金的申请者也增加13%。我们为352名有需要的学生一共分发了\$123,700的助学金。
- 病患和穷困的老人 – 我们满足日渐老化的人口
在爱加倍中心的医生和护士们在228名末期病患的家中照顾他们, 比2008/09年增加了38%。在基督之光, 住院者增加了, 而三分之一住院者在日常生活方面需要照顾。

超越经济援助

- 提供赞助金
淡滨尼家庭服务中心和别的机构联合发起一项为低收入家庭提供赞助金, 帮助他们经营自己的生意, 恢复经济能力。已有一位女士受惠开始经营自己的小贩生意。
- 为新需要提供新服务
在今年的第三季, 我们将与卫斯理堂联办一个乐龄活动中心。邻里的长者在白天可到中心参与各种社交和娱乐活动。除此, 我们也将近期与总议会基督徒妇女服务会联办一个女生宿舍。这个宿舍为身处危机的少女提供一个安全的栖身所, 帮助她们重新融入社会。

我们伙伴的坚固关系

卫理福利服务的社区伙伴, 如卫理公会的群体, 义工与捐赠者都极力为有需要的人士服务。我们也得到多间学校, 大学, 商业和机构等的支持。我们衷心感谢他们。我盼望在下一年继续与所有的伙伴合作, 共同服务社会。

黄珍妮



& Children & Youth 儿童与青年

Photos D'Joy Children's Centre

Giving hope to
those who need

a Family Confidence Essential Lifeskills

To care for disadvantaged children from broken homes and lower income families by providing a nurturing and supportive environment for them to develop into secure, balanced and confident individuals.

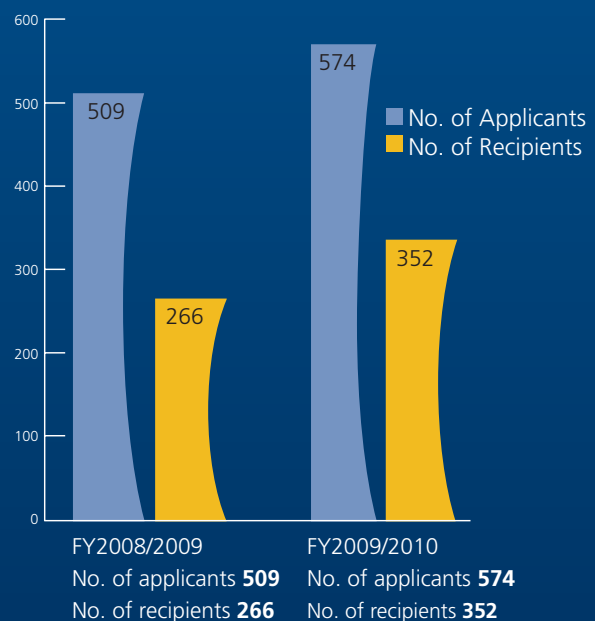
CHILD AND STUDENT CARE CENTRES

- D'JOY CHILDREN'S CENTRE (CHILDCARE AND STUDENT CARE)
- DAYBREAK STUDENT CARE CENTRE
- iCONNECT STUDENT CARE CENTRE
- SEMBAWANG FAMILY SERVICE CENTRE STUDENT CARE CENTRE



The MWS Bursary Programme aims to help low-income families meet their children's basic school-related needs such as the purchase of books, uniforms and shoes. Bursaries are awarded to school-going children whose household per capita income is not more than \$350 per month.

We received 11% more applicants and awarded 22% more bursaries in 2009/10 than in 2008/09





Photos D'Joy Children's Centre

D'JOY CHILDREN'S CENTRE

provides full-day care programmes to cater to the child care and student care needs of parents around Jalan Besar.

Affordable and quality Child Care and Student Care services are provided for 100 children, mainly from lower income families.

- Parents are actively involved with their children's development through daily communication, parent-teacher conferences and various other parent involvement programmes such as festival celebrations, free hair-cutting sessions for children, and year-end concerts.
- We work with various community groups and organisations to strengthen our service and enrich our programmes, e.g.
 - Grant funding on Nurture Programme by Credit Suisse Bank and the Central Singapore CDC
 - Enrichment-learning projects such as Phonics and English Speech and Drama

Benjamin* had been with D'Joy Children's Centre for two months in early 2009 but was not able to continue as his mother could not afford the fees. The Centre got into action and as a result, part of his fees was waived and he was able to re-join the Centre. He is very happy as the teachers could help him with his school work and he has friends to play table tennis with.

With D'Joy, Benjamin does not have to stay alone in a one-room rental flat anymore. He and his sister now enjoy the Centre's activities, including free haircuts offered by the Parent Support Group.

**Not his real name*

- Teaching and Learning Resources subsidy from the Ministry of Community Development, Youth and Sports

Partnership with Hingwa Methodist Church

- Financial aid to families, free tuition to needy children, one-to-one tuition for children with learning disabilities, as well as regular moral and spiritual development programmes for our children

Our Volunteers

- Methodist Girls' School and GO4 World Mission helped in coaching the children with their schoolwork
- The 2009 Christmas Party was kindly organised by Hakka Methodist Church
- Parents and children from the 'Preschool for Multiple Intelligences' distributed Christmas gifts to the Centre's children



DAYBREAK STUDENT CARE CENTRE

(Daybreak SCC) provides after school care services for the Yishun community.

We had an average of 62 students, aged six to 12, coming to our Centre, located within Naval Base Primary School. Throughout the year, a total of 138 children received a monthly subsidy of \$126 as their household income was below \$1500, and 156 children received subsidy of between \$42 and \$84 as their household income was between \$1500 and \$2500. The main subsidies came from the Community Development Council and through donations.

- Other than providing after school care and academic supervision, Daybreak Student Care Centre also:
 - Conducts storytelling, outdoor activities, music & movement, English and computer literacy classes to cater to the children's different learning needs and interests

Hui's* parents were recently separated when she first came to Daybreak SCC. She was a very insecure child, who needed more attention than her peers, and was quarrelsome and bad tempered. She would not participate in most of the activities at the Centre and few students wanted to play with her.

The staff at the Centre worked with her patiently by encouraging and helping her to adjust to the student care environment. Their approach was very successful as Hui now enjoys coming to the Centre and is very involved in the activities.

*Not her real name



- Conducts one-to-one weekly coaching for those who are academically weak and also those with special needs
- Conducts a weekly Nurture Programme, a reading developmental programme for lower primary students
- *Holiday programmes*
 - "Money and Sense" workshops
 - Rope-skipping lessons
 - Excursions to places of interest

Our Volunteers

- Anderson Junior College (JC) Interact Club 2009 for their weekly coaching to our students
- Students from Anderson JC '08 and National JC '08



Photos Left: Daybreak SCC. Top right: iConnect SCC. Top bottom: D'Joy Children Centre

iCONNECT STUDENT CARE CENTRE, (iConnect)

has been operating in First Toa Payoh Primary School (FTPPS) since 2000. It serves mainly FTPPS students.

The Centre's average enrolment is 52 children, mostly staying in the Toa Payoh neighbourhood. Fifty-five percent of our children are from low-income families, single-parent families and families with multiple problems. These children receive monthly subsidies from the Community Development Council. In addition, several of them also receive subsidies from Toa Payoh Methodist Church (TPMC).

In addition to providing affordable services, quality care and guidance for homework during study time, the Centre

When **Xiao Min*** came to iConnect in Primary One, she was anxious, tearful and kept mostly to herself. She could hardly read, write or count.

For the first term, iConnect teachers set aside 30 to 40 minutes daily to help her. With all the hard work and the love of the staff at iConnect, Xiao Min not only improved academically, she also grew into a confident and cheerful girl who plays well with other children.

**Not her real name*

also provides a wide range of programmes and activities during school terms and holidays. There are outdoor fun and games like Picnic @ the Parks, Swim & Swim, Green Paths Excursion, indoor word games, puzzle searching, contact time, and picture colouring. All these activities enhance and add value to the children's learning experience.

Our Volunteers

- Students from Raffles Girls' School, Methodist Girls' School and Girls' Brigade
- The TRACKers
- Staff of the Red Dot Restaurant
- TPMC's volunteers, Mrs Sarah Lim and her team, who have been diligently conducting a weekly Children's Programme



Photos Top left: D'Joy Children Centre. Top right and bottom: iConnect SCC

SEMBAWANG FAMILY SERVICE CENTRE STUDENT CARE CENTRE (FSC SCC)

serves an average of 55 students monthly. Twenty-five percent received Student Centre Financial Assistance and several of them also received extra financial assistance from our partner church Covenant Community Methodist Church (CCMC). The Centre also emphasises engaging the children in meaningful activities as well as involving their parents in their holistic development.

Our survey revealed that 83% of the children indicated that they liked the Centre. All the parents indicated that the Centre was able to meet their needs for care arrangement, and they were satisfied with the Centre's activities.

- **Anti-Bully workshop**

This Learning-Service project was led by a social worker from Sembawang FSC and assisted by volunteers from Anderson Junior College. The children were taught how to handle bullying situations.

- **Parent-Teacher Dialogue sessions cum Parenting Talks**

Two sessions were conducted on 12 September 2009 and 20 March 2010 to foster better collaborative efforts between staff and parents. A total of 28 and 22 parents attended respectively.

- **Sembawang FSC SCC Alumni Club**

The Club was set up in 2008 for ex-Sembawang FSC SCC students, who are 12 years old and above, to come back to volunteer and be role models for the children. They organised an overnight camp from 4 to 5 June 2009 where children enjoyed outdoor

and other activities. Some also came back to help children write notes and decorate individual teachers' boards for Teachers' Day. The Alumni Club 2nd Exco and members organised a Handover Ceremony to pass on their duties to the 3rd Exco and a party for the children. The finals of the 'Sembawang SCC Got Talents' competition also gave the children a chance to showcase their unique talents, e.g., performing magic tricks, acting, rope-hopping and playing musical instruments.

Mdm Tan's son, **Meng***, was referred to Sembawang FSC for counselling as he displayed anger and behavioural issues and was very hard to manage. He has since improved with collaboration from teachers and parents.

*Not his real name



天乐儿童中心 为惹兰勿刹社区一带的工作或非工作家长提供全日制儿童托管和学校前后托管服务。我们为大约100名儿童提供经济实惠及优良的儿童及学生托管服务。其中许多儿童来自低收入及有困难的

- 我们通过各项管道邀请家长们积极参与他们子女的身心成长,包括每天与家长沟通儿童们的状况;开家长与教师研讨会;及其他各类节目像节日庆祝、修剪头发及年终音乐会等。
- 我们与多个社区团体及组织合作,来加强我们的服务和令我们的课程更丰富。比如瑞士信贷银行和中央社区发展理事会为我们的培育计划拨出基金。社会发展、青年及体育部为我们提供教学及学习资源津贴,让中心能设立辅助课程,像语音课程;英语会话及戏剧。并提供教学及学习资源津贴。

合作伙伴天道堂

- 我们与我们的合作伙伴天道堂联手,为非常需要帮助的家庭提供经济援助;为贫困的儿童提供免费补习;为有学习困难的儿童提供一对一的辅助;以及为我们的儿童经常举办道德课及心灵发展课程。

志愿工作者

- 美以美女中及全方位教会帮助指导学生们做功课。
- 天恩堂为我们举办2009年圣诞联欢会。
- 多元智能学前学校的家长和学生们派发礼物给中心的儿童。

晨光学生托管中心 为义顺社区提供课后托管服务。

我们平均为大约62名的学生提供学生托管服务。这些学生是来自军港小学,年龄介于6岁至12岁之间。有些学生只有部份时间用我们的托管服务。全年,有138名儿童来自家庭收入低于\$1500儿童获得由社区发展理事会(CDC)提供每月\$126的津贴;另外156名儿童的家庭

收入介于\$1500至\$2500之间也获得该会每月\$42至\$84不等的津贴。

- 除了提供课后托管服务和学业指导外,晨光学生托管中心也提供以下服务:
 - 讲故事、户外活动、音乐律动、英语及电脑课程,来符合儿童的学习所需和兴趣。
 - 每周为学业成绩不理想及那些有特殊需要的儿童提供个别辅导。
 - 为低年级小学生开办每周一次的培育课程。

志愿工作者

- 安德逊初级学院交流会2009每周为晨光学生托管中心的学生补习
- 安德逊初级学院08'的学生
- 国家初级学院08'的学生

爱联学生中心@大智小学

自2000年开始便一直在大智小学内提供服务。它主要是为大智小学的学生服务。

这个学生中心平均有52名学生,他们大部分是在大巴窑区居住。中心内55%的儿童是来自低收入家庭,而其中部分是单亲家庭或是备受压力的问题家庭。这些儿童每个月都从社区发展理事会(CDC)获得津贴。此外,部分也从卫理公会大巴窑堂获得额外的津贴。

- 除了提供经济实惠的服务、关爱的照顾及在学习时间指导同学们做功课外,学生中心也在学期和假日举行各式各样的活动,包括有趣的户外游戏和野餐、游泳锻炼及野外远足;以及在室内进行拼字游戏、交流活动及图画填色等等。举办这些活动旨在助长孩子的学习经验。

志愿工作者

- 来自莱佛女中、美以美女中及女少年旅的学生
- 青年信托计划The TRACKers的义工
- Red Dot餐厅的职员
- 大巴窑堂的志愿工作者Sarah Lim女士及她的伙伴每周忠心的提供一项儿童活动

三巴旺家庭服务中心的学生托管服务每月平均为55名学生服务。25%

的学生获得学生托管中心的经济支助,而其中部分也获得Covenant Community Methodist Church教会的额外支助,好让有需要的家长继续可以获得中心的托管服务。托管中心也强调学童参与有意义的活动,并鼓励家长参与学生的整体发展。

我们的调查显示有83%的学童表示喜欢中心的活动,调查结果比去年上升了1%,100%的家长表示非常满意中心为他们提供所需的托管服务,比去年上升了5%,100%的家长对中心整体的活动十分满意,比去年分别上升了4.5%。

- 反暴力行为工作坊
这是由三巴旺家庭服务中心的社工带领,并由安德逊初级学院的义工协助的学习-服务计划。儿童可以学习如何应付被欺负的情况。
- 家长-老师对话会及亲子讲座会
中心分别在2009年9月12日及2010年3月20日举办了两个活动,目的是加强工作人员与家长之间的合作关系。这两个活动分别有28名及22名家长参与。
- 三巴旺家庭服务中心校友会
这个校友会是在2008年成立,让12岁以上、曾经在中心接受托管的同学参与,希望他们可以回到中心当义工,并作为其他同学的榜样。他们在2009年6月4日和5日为儿童们举办露营,让孩子们可以享受户外及其他活动。有些义工则回来帮助孩子为教师节写心意卡和布置老师的壁报板。校友会的第二届理事及会员举行了一个交接仪式,把他们的职权交给第三届的理事,并为儿童们举行了一个联欢会。在‘三巴旺家庭服务中心才华比赛’中进入决赛的儿童也有机会表现他们的才华,如魔术表演、话剧、花式跳绳、耍杂技等。



Photo iConnect Student Care Centre

THE MWS BURSARY PROGRAMME

provides financial assistance for needy children, with a household income of \$350 per capita and below to help defray the cost of school fees, books and stationery supplies.

We saw a 13% increase in the number of applicants, from 509 in 2008 to 574 in 2009. With the blessing of donations to the bursary fund, we were able to disburse \$123,700 to 352 applicants.

The 183 recipients from the primary level received \$300 each, while 163 secondary school students received \$400 each and six junior college students received \$600 each.

We thank the 13 Methodist churches who partnered MWS in disbursing the awards. They are Agape Methodist Church, Christ Methodist Church, Covenant Community Methodist Church, Faith Methodist Church, Grace Methodist Church, Kampong Kapor Methodist Church, Living Hope Methodist Church, Methodist Church of the Incarnation, Pentecost Methodist Church, Telok Ayer Chinese Methodist Church, Toa Payoh Methodist Church, Trinity Methodist Church and Sembawang Tamil Methodist

Ali's* father has just been released from incarceration, and his mum had to care for the family as a homemaker. The \$300 bursary Ali received supported his education while his father was still unemployed.

Ian's* father passed away suddenly in 2008. His mother, a housewife with only lower secondary education had two jobs but was still unable to make ends meet. She felt the heavy burden of having to care for three school-going children, with one of them possibly having learning disabilities. The \$300 bursary supported Ian's education and the family through the difficult times.

**Not their real names*

Church.

We also thank the General Conference – Women's Society of Christian Service and Covenant Community Methodist Church for their donations.

The Welfare Services Bursary Programme provides financial assistance for needy children (with a household income of \$450 or below) to help defray the cost of school fees, books and stationery supplies.

We saw a 13% increase in the number of applicants, from 509 in 2008 to 574 in 2009. With the blessing of donations to the bursary fund, we were able to disburse \$123,700 to 352 applicants.

The 183 primary school students each received \$300; 163 secondary school students each

received \$400; 6 junior college students each received \$600. Most of the students who received the bursary are from families with a household income of \$350 or below.

We thank 13 Methodist churches who partnered MWS in disbursing the awards. They are Agape Methodist Church, Christ Methodist Church, Covenant Community Methodist Church, Faith Methodist Church, Grace Methodist Church, Kampong Kapor Methodist Church, Living Hope Methodist Church, Methodist Church of the Incarnation, Pentecost Methodist Church, Telok Ayer Chinese Methodist Church, Toa Payoh Methodist Church, Trinity Methodist Church and Sembawang Tamil Methodist Church.

We also thank the General Conference – Women's Society of Christian Service and Covenant Community Methodist Church for their donations.

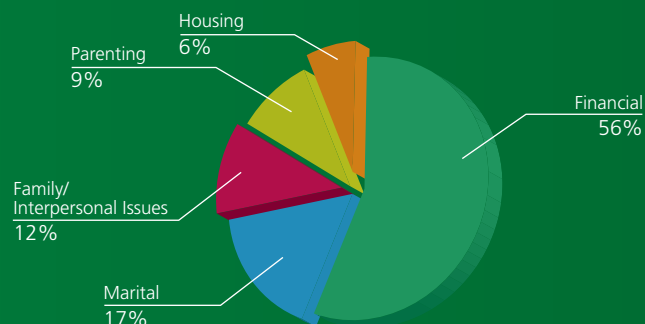
Providing families ways to Repair Broken Marriage

Some families are constantly under stress and are unable to cope with the demands of work, society, marriage and parenting. We provide professional services which support and help individuals and families in distress, to manage issues like financial difficulties, marital problems, family violence, children management and relationship problems.

FAMILY SERVICE CENTRES

- COVENANT FAMILY SERVICE CENTRE
- DAYBREAK FAMILY SERVICE CENTRE
- SEMBAWANG FAMILY SERVICE CENTRE
- KAMPONG KAPOR FAMILY SERVICE CENTRE

TOP PRESENTING ISSUES



Photos Left: Covenant FSC. Right: Tampines FSC

家庭

Families

Tide Through Poverty Reconcile and Bond with their Children



COVENANT FAMILY SERVICE CENTRE (CFSC) was established in August 1987 and is a community outreach project of Methodist Welfare Services and Paya Lebar Methodist Church (PLMC).

Casework & Counselling

From April 2009 to March 2010, the Centre served 538 clients. The top issues presented were financial, marital and family relationship problems.

The Centre also saw 34 mandatory counselling cases involving family violence.

A survey conducted on 60 families with financial concerns revealed that the three biggest concerns for these families were children's education and their future, finance and housing issues.

More than 230 children from low income families were assisted with The Straits Times School Pocket Money Fund.

Enhanced Information & Referral

Through this service, 3,383 clients were assessed to determine needs matched with social services or given relevant information and consultation.

In addition, 75% of our clients with information and referral needs had approached the Centre personally or through their friends and relatives, and 97% of clients with referral needs were successfully linked.

Community Collaborations

- A total of 40 networking meetings were conducted and 10 joint outreach projects were organised with our community partners
- Participated in Punggol Primary School's Open House, made networking visits to six schools as well as initiated a networking meeting with 11 school counsellors at the Centre

- Partner of the ComCare Local Network @ North East CDC and participated in a number of networking meetings initiated by North East CDC
- PLMC met the financial needs of our needy families through their generous donations of food rations, NTUC vouchers and other forms of financial assistance

Needs Assessment Survey

We completed a Needs Assessment Survey of 19 blocks of flats in Hougang Ave 5. This project is jointly organised with Hougang Zone 1 RC, with the aim to find out the number of residents who were affected by the economic downturn and how they cope.

Our findings revealed that 30% of the respondents were affected by the economic crisis. Eleven of them were followed up by our Centre.

Community Support Programmes

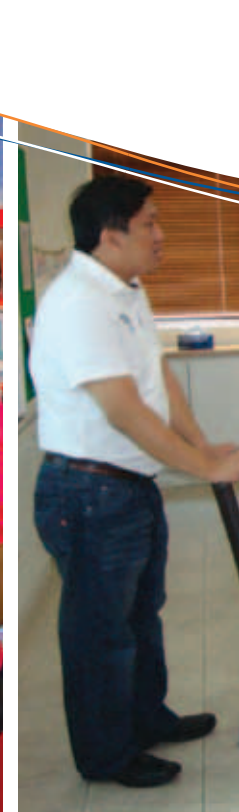
- Guiding Individual Families Towards Self Reliance (GIFTS) Programme
 - *GIFTS helps low-income families to cope with their financial issues and to achieve economic independence. We assisted 68 families, and 87 children and youth.*

Mrs Tay's* husband was involved in an accident and had injured his spinal chord. As a result, he became dependent on Mrs Tay for his daily needs. The family got to know more families through the GIFTS programme and learnt through interacting with them to manage their day-to-day challenges. Their children also received The Straits Times School Pocket Money Fund and learned how to be more assertive when dealing with problems at school.

*Not her real name



Photos Covenant FSC



- Four Parent Education Workshops on time, stress management and budgeting were conducted
- Nine literacy and life tool activities were organised to help children and youth manage in school
- Family Education Programmes
 - Five parenting talks on topics like coping with challenges, discipline, communication and learning were organised for 75 parents
 - Workshops on “Managing Computer Addiction” and “Essential Parenting Skills” were conducted for 110 parents at Yu Ying and Sengkang Primary School, Bowen Secondary School and churches
 - Our Parent Helpline had received 277 calls. Most callers (82%) sought advice and counselling. The most common issues presented were pertaining to child management and discipline (20%) and dealing with teenage children (53%). Another 15% sought consultation in resolving their marital difficulties.
 - Two modules of the Marriage Preparation Course were conducted for nine couples at Paya Lebar Methodist Church. Another eight couples attended the Individual Couple Programme.

Our Volunteers

Ninety-eight volunteers from PLMC, Anglo-Chinese School (Independent), Singapore Management University and National Institute of Education made it possible for the Centre to reach out and serve the disadvantaged families in our community.

Mdm Sim* holds two jobs and earns only \$800 to support herself and a young daughter. She is divorced but reluctantly stays with her husband as the mother and child need a roof over their heads. Her husband does not offer any financial support nor interact with their daughter. Mdm Sim turned to Daybreak Family Service Centre as she badly needed some financial assistance. With the Centre’s referral, her daughter now receives financial assistance from her school and her school fees are also waived. Meanwhile, Mdm Sim is finding strength from the Centre’s counselling service to cope with her emotional problems and parenting concerns in her single-parent journey.

**Not her real name*

DAYBREAK FAMILY SERVICE CENTRE (DFSC)

Casework & Counselling

Almost 490 clients received help from our social workers/counsellors. The top issues presented were Financial (187), Family Violence (44), Parenting (27) and Marital (21).

Information & Referral

We attended to 795 enquiries in the year. Family Education Programmes

- *Marriage Preparation Programme*
Twelve couples attended the programme
- *Talk on Sexual Intimacy & Planning for a Baby*
A talk in partnership with The Singapore Planned Parenthood Association provided useful information on enhancing marriage through sexual intimacy essential to planned parenthood

Wow! Children’s Holidays Programme

More than 170 children from low income families benefited from this programme. These children were former or current recipients of The Straits Times School Pocket Money Fund.

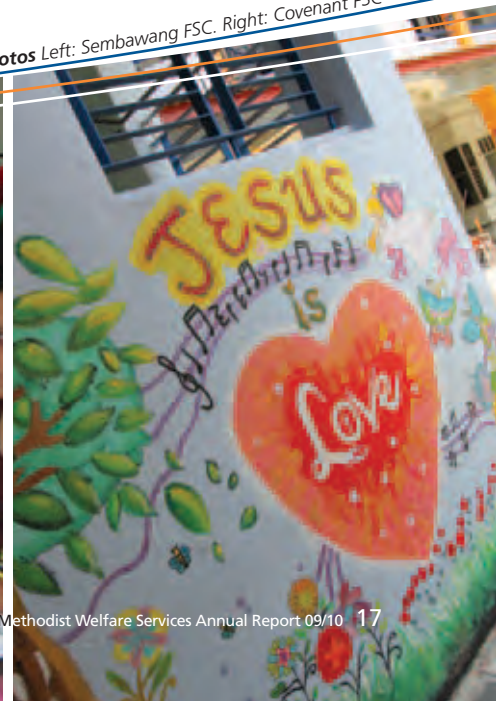
MWS-DFSC Bazaar

Bazaars were held four times a year and were open to the public to raise funds. All proceeds go to the Growth & Development Scheme which provides diapers and milk formula for children up to seven years old from low-income families. We are grateful to volunteers from Anderson and Catholic Junior Colleges who assisted us at the Bazaar.

MWS-DFSC’s Community Get-Together cum 10th Anniversary event

The Community Get-Together event held at Khatib Plaza in Yishun on 21 March 2010 was organised, together with Nee Soon South Grassroots Organisation, to celebrate DFSC’s 10th Anniversary. More than 500 people from the neighbourhood enjoyed the carnival activities and learnt more about the services of MWS.

Photos Left: Sembawang FSC. Right: Covenant FSC



KAMPONG KAPOR FAMILY SERVICE CENTRE (KKFSC) a joint community outreach project of MWS and Kampong Kapor Methodist Church.

The Centre serves a large number of elderly people and a mixture of Thais, Indians, Chinese and Indonesians in the community. Most of our clients stay in one-to three-room flats and are from the lower income category.

LightHouse

LightHouse provides a conducive environment for children and youth aged seven to 14 years old who face multiple challenges in our community. We supervise their school work with the help of our volunteers. Life skills programmes are also provided for them over several years to build up their resiliency.

Volunteers in LightHouse provide an academic and one-to-one mentoring support for the children to model good behaviour and values.

School Social Work

With the change to Enhanced Step-Up (School Social Work To Empower Pupils To Utilise Potential), we started PowerKids, a programme targeted at at-risk students and their families in school. It consists of family casework and counselling, group work and home visitations. We also provided some programmes under School Family Education (SFE).

kidsREAD Club (kRC)

We served over 75 children in the three kidsREAD Clubs that we run in the Centre, Hong Wen School and Farrer Park Primary School. Simple phonics were introduced to the younger children. By the end of the programme, their written and verbal skills improved and they were confident communicating in English. We also taught a group of Chinese-speaking mothers some life-skills and parenting skills.

Learning Centre (LC)

Twenty-six students registered for the Learning Centre English Remedial one-to-

Derek* was diagnosed with Attention Deficit Hyperactive Disorder at the age of five. Besides having disruptive behaviour, he was very weak in his English and could not recognise any word at all. The teacher at LC took him under her wing and designed a special lesson plan for Derek and tried to encourage him to learn as much as possible. Within six months, his reading scores had progressed. After one year, he improved tremendously and had almost reached his age reading level. He even received a "Best Progress Award" from the school in 2009. He has since developed a passion for reading and enjoys creating new things.

**Not his real name*



Photos Left: Daybreak FSC. Right: Sembawang FSC



one programme and about 20 were on the waiting list. Our students did well in the psychological screenings and 75% improved in their school exams. Most of the children also showed significant improvement in their social skills.

The first batch of English group work students graduated in September 2009 showing significant improvement in their vocabulary, comprehension skills and school results.

We started Mathematics group work with our existing Kindergarten Two students in July 2009.

'Enriched Living' is a core programme of our Elderly Centre which started with subsidised lunches at \$1 per meal every Tuesday. Most of the recipients were semi-ambulant elderly staying in rental flats and lacked social support. The programme has evolved to include social and celebrative elements to provide cheer and care, and an avenue for elders to volunteer and remain active.

Our Volunteers

We wish to express our thanks to the Millennia Institute, Kampong Kapor Methodist Church, New Creation Church, Jalan Besar Community Centre, The TRACKers and many individual volunteers for their dedicated service.

SEMBAWANG FAMILY SERVICE CENTRE (SFSC) started operations in 2001. It is a joint community outreach project of MWS and Covenant Community Methodist Church.

Enhanced Information & Referral (EI&R) and Casework & Counselling

We handled 1028 EI&Rs and 534 cases in the last financial year, a 28% and 19% increase respectively. A trend observed among the EI&Rs was of homelessness and accommodation issues. These families also presented issues, such as family violence, mental health, poor school attendance, employment and financial issues.

We also noticed a rising number of foreign brides seeking assistance from our FSC for family violence and to extend their stay in Singapore. These brides, mostly from Vietnam, Thailand and China, have little family and financial support.

Educational Programmes

- **Learning English At Pace (LEAP)**

The LEAP programme is an early intervention programme catering to the educational and developmental needs of children with learning difficulties in English. It is a two-year programme which provides training to help the child build an English language foundation and enhance his/her confidence in its mastery. Currently, there are 28 children versus 24 the year before. The youngest child being five years old and the eldest is 11 years old.

- **Mentoring Programme**

The Mentoring Programme, SFSC's new initiative in 2010, aims to provide academic and social support to primary school children from needy families. Through the platform of a trusting relationship, mentors can impart skills and knowledge to the children.

Mdm Rene's* husband passed away, leaving her with two children. As a single-parent with little education, she struggled to provide for the family. Her son now attends the Centre's LEAP (English) programme with fees subsidised. The Centre also helped her children to apply for The Straits Times School Pocket Money Fund (SPMF) and MWS bursary. Mdm Rene received some interim financial support as well as counselling service to cope with the grief over her husband's demise. Mdm Rene has since found a full-time job and is now moving on without further financial assistance from the Centre.

**Not her real name*



TAMPINES FAMILY SERVICE CENTRE (TFSC)

opened in 1991 and provides a spectrum of services and programmes to meet the needs of the community in Tampines and Simei. It is a joint community outreach project of MWS and Pentecost Methodist Church.

Enhanced Information & Referral (EI&R) and Casework & Counselling

We handled 2015 EI&R enquiries, with approximately 170 enquiries every month. More than 800 were followed up by our staff at the Centre.

For Casework & Counselling, we handled 1203 cases for the last financial year. There was a slight decrease in the financial cases but an increase in the number of marital and child management/parenting issues. This increase could be due to greater awareness of our services, efforts to work with the community, and greater collaboration with community partners. The top five cases at TFSC were Financial (17%), Marital (11%), Child Management/Parenting (11%), Housing/Shelter (6%) and Interpersonal Issues (5%).

Children's Programmes

- The 44th Street Children's Club gives children a chance to develop their character and equip them with life skills through activities that empower them

Family Programmes

- Our Marriage Preparation Programme, *Duets*, were attended by 14 couples. Two workshop sessions were conducted on 25 July and 28 November 2009 respectively.

Mrs Yim* and her husband have three children aged nine, 16 and 18. Both husband and wife were admitted to hospital due to heart problems. The social worker at TFSC facilitated SPMF application for the two younger children and also assisted the family with food rations. They require long term assistance as the parents' poor health condition has impacted the household income.

**Not her real name*

- The Support Group for Stepfamilies – Stepfamilies in Progress, which has been on-going for five years, continued to meet monthly. Participants support one another by sharing experiences on how they cope with the challenges faced as stepfamilies.

Financial Resiliency Programmes

- The NUS Business School conducted monthly financial budgeting workshops for our clients, and wrapped up their project with a Family Day event on 18 October 2009
- An organisation offered seed funding to help low-income families achieve financial resilience by operating their own businesses. One client benefited from the fund and has started her own food business.
- In the last financial year, TFSC assisted 122 primary school children and 95 secondary school children under the School Pocket Money Fund (SPMF) Scheme

Guidance Programme (GP)

TFSC, together with the police, arranges counselling sessions for first-time youth offenders between 13 to 19 years old under the GP.

From March 2009 to April 2010, the programme served a total of 79 youth, 60 boys and 19 girls.

In the past year, we focused on community service projects. Our GP youth cleaned homes of needy clients during Chinese New Year. They performed songs and dances in a concert for the elderly in a Home and delivered hampers to low-income clients.

Our Volunteers

- Tuition volunteers coached kids from low-income families
- Young working adults and tertiary students helped out in the GP activities
- The Damai Girl Guides and Girls' Brigade came faithfully during the school holidays and supported us in the Children's Club
- Our partner church volunteers were involved in various programmes and services

Community Outreach

TFSC continued to provide support to the befrienders and volunteers of the Silver Connect programme at the Tampines – Changkat and Tampines East region.

Photo Tampines FSC



新 约家庭服务中心在1987年8月成立。它是卫理福利服务与巴耶利 卫理堂联合的社区外展活动中心。

个案与辅导

从2009年4月至2010年3月，我们的中心总共为538客户服务。主要的辅导事项包括经济援助(49%)、婚姻问题(10%)及家庭纠纷(10%)。

中心为34个涉及家庭暴力的个案安排了强制性的辅导计划。

在一项围绕60个需要经济援助家庭所作的调查中，我们发现这些家庭最关注的三个问题是孩子的教育和未来的发展；经济援助及没有能力支付账单；以及住屋问题。

234个来自低收入家庭的儿童获得《海峡时报》学校零用钱基金的援助。

扩大联系与推介

通过这项服务，我们评估了3,383名需要帮助的人士，决定他们所需要的援助、配对他们所需要的社会服务、或给予他们相关的资料和咨询。

75%受评估的人士中，亲自或通过他们的朋友及亲属与我们的中心联系。97%受评估的人士成功获得转介。

社区合作:

- 我们与我们的社区合作伙伴总共进行了40个网络会议和组织了10个联合外展项目。
- 参与了榜鹅小学的开放日；并为构建网络探访了6所学校；及在本中心内为11个学校辅导员举办构建网络会议。
- 与东北社区发展理事会的社区关怀网络(Comcare Local Network @ North East CDC)合作，并参与由东北CDC发起的多个构建网络会议。
- 巴耶利 卫理堂(Paya Lebar Methodist Church)为财政上需要帮助的家庭慷慨地捐赠食品、职总礼券及给予金钱上的援助。

家庭需要调查

我们在后港5道的19座组屋完成了一个家庭需要调查。我们与后港一号区域民协联办这个调查，旨在找出有多少居民受到经济衰退的影响及他们如何面对困境。

我们的调查显示，30.3%接受调查的居民受到经济危机的影响。我们从中处理了11宗个案，而其中1宗个案被我们的中心接纳。

社区支援计划

- 引导个别家庭自力更生(GIFTS)计划
 - 自力更生计划帮助低收入家庭应付他们的经济困难，达到自力更生的目标。我们从中帮助了68个家庭和87名儿童和青年。
 - 我们举办了四项亲子工作坊，讲解如何管理时间，处理压力和财经预算。
 - 我们提供了四项识字与生活技能活动，帮助儿童与青少年管理他们的学校生活。
- 家庭教育工作坊及婚姻讲座
 - 我们为75名家长举办了5个亲子研讨会，让他们在教导孩子时懂得怎样应付挑战、纪律、沟通及学习等问题。
 - 我们在育英中学、成康小学博文中学校及一些教会为110名家长举办了“防止儿童沉迷电脑”及“基本亲子技巧”工作坊。
 - 我们的家长热线服务接获277通电话。大部分来电者(82%)寻求他们的意见和辅导。最常见的问题包括管教孩子(20%)及青少年问题(53%)。另外15%的来电者则咨询有关他们的婚姻问题。
 - 我们在巴耶利 卫理堂为九对情侣举办了两项大组婚前计划，八对情侣 参予各别婚前计划。

志愿工作者

全靠来自巴耶利 卫理堂、英华(自主)学校、新加坡管理大学及国立教育学院98名义工的帮忙，让本中心可以进行外展工作及为社区内贫困的家庭服务。

晨

光家庭服务中心 个案与辅导

在这项服务里，我们为487名客户提供服务。其中的个案包括：经济困难(187宗)、家庭暴力(44宗)、亲子关系(27宗)、婚姻(21宗)及家庭问题(13宗)。

扩大联系与推介

在这项服务里，我们处理了795宗询问。

家庭教育计划

- 婚前计划
 - 12对情侣参与了这项计划。
- 亲密关系及生育计划讲座
 - 这个讲座是与新加坡家庭计划协会合办，旨在教导夫妇通过亲密关系来促进感情及生育计划的有益常识。

儿童欢乐假期项目

177名来自低收入家庭的儿童参与了这个项目。这些儿童大部分是目前或之前都有接受《海峡时报》学校零用钱基金的受惠者。

卫理福利服务-晨光家庭服务中心卖物会

这个每季举行一次的卖物会公开给公众参加。所有收益拨入增长与发展计划，为低收入家庭里的0-7岁儿童提供尿片及奶粉。我们感谢来自安德逊及公教初级学院义工的帮忙。

卫理福利服务-晨光家庭服务中心嘉年华及10周年庆典

这个在2010年3月21日于义顺的卡迪广场举行的嘉年华会是与义顺南的基层组织一同协办，目的是庆祝卫理福利服务-晨光家庭服务中心10周年纪念。约500名附近居民参与了这次的盛会，也从而更了解卫理福利服务的事工。



Photo Daybreak FSC

甘榜加卜家庭服务中心

是卫理福利服务与卫理公会甘榜加卜堂联办的社区外展事工。甘榜加卜家庭服务中心为社区内许多长者和不同国籍的人士(包括泰国人、印度人、中国人及印尼人)提供服务。其中大部分住在1房式至3房式的组屋,并来自低收入家庭。

灯塔计划

灯塔计划的宗旨是为介于7岁至14岁、在社区内面对许多问题的儿童和青年提供一个有利的学习环境。在义工的帮忙下,我们会指导他们的功课。我们也开办生活技能课程,让他们能在中心的几年内,慢慢建立起应付生活困境的能力。

灯塔的义工为儿童们提供1对1的功课辅导,并教导他们养成良好的行为及认识正确的生活价值观。

校内社会服务

随着伸展潜能计划的启动,我们为面对危机境况的学生及家庭开始了一个在校内举行的活力儿童(PowerKids)项目。这个项目的活动包括家庭个案及辅导、小组活动及家庭探访。我们也会在学校家庭教育项目下提供一些活动。

儿童启蒙阅读社

我们在中心、宏文小学及华苑小学设立三个儿童英语启蒙阅读社(kRC),为超过75名儿童提供服务。我们教导年纪较小的儿童学习简单的英文语音。我们对孩子的学习报告感到鼓舞,他们在书写和会话技巧上都有进步,并在课程完结时,有更大信心以英语对话。

我们也教导一群讲华语的母亲一些生活上的技能和亲子关系。

学习中心

26名学生报读了学习中心的1对1英语辅导课程,另外约有20名在等候名单中。我们的学生在心理测验方面表现良好,75%在学校考试中取得进步。很多儿童的社交技巧也有了显著的进步。

我们第一班的英语小组学生在2009年9月完成课程,学生在词汇及理解能力上大有进步,在学校也取得较佳的成绩。

我们在2009年7月为K2学生开设了数学小组,辅助数学成绩比较弱的学生。

“丰富生活(Enriched Living)”

“丰富生活(Enriched Living)”是长者中心的一个核心项目。在刚开始时,我们在每个星期二为长者提供每份\$1的津贴午餐。大部分的受惠者是行动不大方便的长者。他们住在租赁组屋,并缺乏社会的照顾。这项计划近来增添了社交活动及节日联欢,为长者带来更多欢乐和关怀,并让长者参与义务工作,保持活跃。

志愿工作者

我们万二分感激为我们献出爱心与热诚的义工,包括励仁高级中学、甘榜加卜卫理堂、新造教会、惹兰勿刹社区中心、三一年议会The TRACKers及许多个别义工。

三巴旺家庭服务中心在2001年开始运作。它是由卫理福利服务及Covenant Community Methodist Church共同成立的外展社区计划。

扩大联系与推介及个案与辅导

在上一个财政年度我们处理了1028宗扩大联系与推介的询问及534宗个案与辅导,比前一个年度分别增加了28%及19%。我们留意到,扩大联系与推介的个案大部分是关于无家可归及住宿问题。要求辅助的家庭所面对的问题主要是家庭暴力、精神问题、儿童缺课、就业及经济困难。

我们也注意到,来家庭服务中心求助的外国新娘有上升的趋势。她们的问题大多是家庭暴力及关于延长在新加坡居留的事宜。这些新娘通常来自越南、泰国及中国。她们在新加坡缺乏家庭及经济支持。

教育服务

按步学英语

按步学英语计划是特别为那些在学习英语上有困难的儿童而设。这个两年计划是让孩子尽早打好英语的基础,使她们有信心把英语掌握好。目前,总共有28名介于5岁至11岁的儿童参与这项计划。

导师带领计划

导师带领计划是三巴旺家庭服务中心在2010年开办的新计划。目的是为来自贫困家庭的小学生提供功课及群体生活上的支持。它通过一个互信互任的平台,让导师传授技巧及知识给学生。导师会教导学生完成作业,一同游戏和进行其他活动。

淡滨尼家庭服务中心是在1991年成立。它为住在淡滨尼及四美区的居民提供一系列的服务和计划。这个中心是卫理福利服务及卫理公会五旬节堂联合支持的社区外展服务计划。

咨询与转介及个案与辅导

去年我们总共处理了2015宗询问,大约每个月为170宗。其中有821宗由我们的个案工作人员跟进。

至于个案与辅导,我们在上一个财政年度处理了1203宗个案。有关经济困难的个案减少了,但婚姻及管教儿童/亲子的个案则有所增加。个案增加可能是由于更多人通过我们与社区伙伴联办的活动而认识我们的服务。淡滨尼家庭服务中心处理最多的五项个案分别是经济困难(17%)、婚姻(11%)、管教儿童/亲子(11%)、住屋/居所(6%)及人际关系(5%)。

儿童计划

- 44街儿童俱乐部让孩子们有机会参与各式各样的活动;培育他们的性格及提升儿童的生活技能。

家庭计划

- 我们为14对情侣提供婚前预备计划。我们分别在2009年7月25日及11月28日举行了两个工作坊。
- 再婚家庭支援小组在5年前成立,这个小组的成员继续每个月聚会一次。这些参与者都互相鼓励,并分享他们在再婚家庭内如何克服困难的经验。

财务强韧计划

- 国立大学商学院的学生为我们的个案每月提供财经预算工作坊,并在2009年10月18日举办了一个家庭日来让这个计划画上完美的休止符。
- 有一个机构为帮助低收入家庭取得经济独立而提供了赞助金,好让这些家庭能创业。其中一个受惠家庭便利用基金开始经营熟食摊位。
- 在上一个财政年度,122名小学生及95名中学生在淡滨尼家庭服务中心学生零用钱基金下受惠。

引导计划

卫理福利服务-淡滨尼家庭服务中心与警察合作,在引导计划下,为年龄介乎13-19岁初次犯案的青年罪犯安排辅导课程。

在09年3月至10年4月,这个计划总共为79个青少年,包括60个男孩和19个女孩提供辅导。在过去一年里,我们把重点放在社区服务。在引导计划下的青少年于农历新年期间,为有需要的家庭大扫除。他们也为一家安老院的老人家唱歌和跳舞,并为低收入的家庭送上礼包。

志愿工作者

- 指导功课的义工为来自低收入家庭的孩子贡献了很多宝贵的时间
- 年青的工作人士和在籍大学生协助引导计划的活动。
- 在引导计划帮忙有年青的工作人士或在大学就读的青年义工。
- 达迈中学的女童军及女少年旅都必定在每个学校假期来到我们的儿童俱乐部帮忙。
- 来自伙伴教会的义工积极地参与我们的各种计划和服务。

社区外展

淡滨尼家庭服务中心继续支援淡滨尼与尚武区和淡滨尼东区的银联计划的援助者和义工提供培训。



Elderly, Sick & Destitute

乐龄,病患及穷困者

Photo Crystalite Methodist Home

Helping the Sick and Elderly To Live Out Their Last Days in Dignity

Giving the Homeless
a place they can call Home

Have a Trusted Friend

MWS strives to provide havens for the sick, low-income aged and homeless to live their lives with dignity. We provide medical, physical care, and emotional support to help them and their families have life to the full.

Restore Their Self Worth

Fast facts

AGAPE METHODIST HOSPICE (AMH HOMECARE)

- 60% increase in patients over 2008/09
- 1884 home visits made by medical staff
- Patients lived in two-room to four-room HDB flats

BETHANY METHODIST NURSING HOME

- 87% of residents above 60 years old
- 70% of residents are bedridden and require total assistance in daily living

CHRISTALITE METHODIST HOME

- 186 residents
- 39 wheelchair-bound
- 33% of residents need assistance in their daily living



Photo Agape Methodist Hospice

AGAPE METHODIST HOSPICE (AMH HOMECARE) provides free home palliative care services to those suffering from advanced illnesses, regardless of age, race or religion. We provide 24-hour support for patients and their families through our doctors, nurses and trained volunteers. Our services also include medical and nursing support for symptom control and nursing needs; emotional and spiritual support through befriending; loan of equipment such as hospital beds, wheelchairs, commodes and oxygen concentrators. Most are poor and needy. We served 228 patients in the last financial year.

Mr Aw* is a 72-year-old man suffering from lung cancer which had spread to his bones and brain. He stays with his son who was a rag and bone man but is forced to stop working to take care of the patient full time. The family is in financial difficulty and the patient's elderly wife has to help collect and sell paper cartons to support the son's family, including Mr Aw's young grandson.

His family receives advice and medication to help the patient remain lucid and less disruptive at night. Whenever available, AMH Homecare donated medication and nutritious food supplies to help ease the family's financial burden. Mr Aw rests on a hospital bed in his own home, complete with mattress, bedsheets, pillow cases, etc, loaned from AMH Homecare.

**Not his real name*



Our doctor and nurses made a total of 1884 visits to patients' homes providing them with free palliative care. Most of the patients were staying in two-room to four-room HDB flats. A handful of them resided in five-room HDB flats.

We would like to thank all our sponsors, corporate donors and volunteers who have supported AMH Homecare with their generous donations and time.



Photos Top left and top right: Bethany Methodist Nursing Home. Middle: Agape Methodist Hospice

BETHANY METHODIST NURSING HOME (Bethany) started operations in September 2001 with 271 beds and will increase our bed capacity to 299.

Bethany remains focused on providing holistic long-term care to the destitute and people from the lower-income groups who are in need of nursing care.

Currently, 87% of our residents are above 60 years old, with the oldest at 104. Thirteen percent of them are below 60, with the youngest at 35. Most of our residents are in need of high level nursing care and assistance in their daily living activities. Two percent of our residents are in functional Category 2 (semi-ambulant, requires some supervision), 28% of Category 3 (wheelchair/bed-bound, requires supervision at most times) and 70% of Category 4 (highly dependent, requires total assistance and supervision at all times).

Bethany operates at full capacity. Referrals are made by the Agency for Integrated Care, and they are assessed by Bethany before admission.

Our residents are well taken care by a multi-disciplinary care team comprising medical doctors, nursing staff, therapists, social workers and activities co-ordinator; with the support of the administrative staff. Bethany also engaged geriatric, dietetic, podiatric, therapy, pharmaceutical and laboratory services.

Mr Low*, 45 years old, suffered from Congenital Mental Retardation, Dysmorphic Facies with shortened upper and lower limbs, glued eyes, and open sores and wounds. The lack of stimulation also affected his hearing and speech. He crawled around on his side and limbs and had to eat from the kitchen floor. Mr Low has since found a home at Bethany where he is well taken care of by the team of professional care-takers.

**Not his real name*



Community Partners

On 1 November 2009, 106 Bethany staff and well-wishers took part in the Eu Yan Sang Walkathon, which raised \$149,629.63 for Bethany.

In November 2009, Bethany was selected as one of the beneficiaries of the 2009 President Star Charity. Steered by the National Dental Centre, we launched a Denture Placement Programmes for our residents.

Our Valued Volunteers

- We thank the volunteer doctors and dentists who gave their time and services
- Methodists and other church members who regularly visit and reach out to our residents in practical ways as well as offering them spiritual support
- Dog Therapy Singapore visits monthly and provides comfort through pet therapy

- Members from Jurong Green Community Club for their hair-cutting service, Bukit Batok Fei Yue Neighbourhood Centre's seniors' grooming service.
- Student volunteers from Anglo Chinese School (Independent), Pioneer Junior College, River Valley High, Methodist Girls School, Kranji Secondary, CHIJ and Fairfield Methodist School.
- SAF ALTC has never failed to entertain our residents, bringing joy during festive seasons.
- Many individual volunteers who visit our residents regularly and know them by name.



Photos Christalite Methodist Home

CHRISTALITE METHODIST HOME (Christalite) started operations in 1997 as a gazetted home for the destitute in Singapore. The Home cares for elderly persons found homeless and begging on the streets, providing them with medical attention, food, counselling services and therapeutic activities.

On average last year, our Home had 186 residents. Approximately 10% are in different stages of dementia, 20% are wheelchair-bound and had special diet requirements. About 30% of the residents require aid with their daily living. Medical care and rehabilitation therapies are two of the main services of the Home.

The Home has a Physiotherapist, an Occupational Therapist and a Physiotherapist Aide, to guide and rehabilitate residents who require help with their cognitive and physical functions. Activities such as mahjong, bingo games and the reality orientation programmes are organised. Brisk walking and table tennis games help the resident to keep fit.

Residents who are cognitively and physically more able are allowed a two-hour daily outing on their own. They make use of the time to visit friends and do some grocery shopping. Group outings are also conducted by the Home or our volunteers.

Madam Siti*, 43, who had an abusive husband and three children, suffered a stroke and her right limbs were paralysed. Her two younger children were placed in children welfare homes, while her eldest son was taken into custody by her first husband. She is now receiving help to recover from depression as well as her physical disabilities in the hope that she will be able to live together with her children, and love and care for them once again.

**Not her real name*

For example, an outing was organised just before the end of the financial year, and 64 residents enjoyed a ride on Singapore Flyer and a river cruise.

Highlights

In 2009, our medication system underwent major restructuring. Cabinets and three medication carts were purchased. Each cabinet was labelled with the resident's name and identification number. A well-organised medication system greatly improved work efficiency and also staff morale.

Our volunteers:

- The Doctors' Committee
- Christ Methodist Church (CMC) members

- CMC LCEC members
- Schools: Anglo Chinese School (Independent), St Nicholas Girls' School, Presbyterian High School, Si Ling Secondary School, Woodlands Secondary School, Orchid Park Secondary School, Marsiling Secondary School, Katong Convent Secondary School, Bukit Panjang Primary School and Canadian International School
- Companies and organisations: Foo Chow Methodist Church, G1 Army, Singapore Technologies (Marine), YMCA, Ang Mo Kio Methodist Church, Kum Yan Methodist Church and Chrysalis Youth Ministry
- Heartwarmers
- The Mustard Seeds



爱加倍卫理慈怀服务为患重病的病人，不论年龄、种族或宗教，提供免费

家居护理服务。通过我们的医生、护士及受过特别训练的义工，我们为病人及他们的家庭提供24小时的支援服务。我们的服务包括提供医疗和护理服务来控制症状；与病人为友，给予他们情感和精神上的支持；借出各种仪器，如病床、轮椅、便桶及氧气机。我们的病人大部分来自贫困的家庭。我们在整个财政年度里总共为228名病人服务。

我们的医生和护士总共做了1884次的探访，为病人提供免费家居护理服务。大部分的病人是住在组屋区的2房至4房式单位，有少部分是居住在5房式的单位。

我们也感谢那些曾经捐赠给爱加倍卫理慈怀服务的人士及与我们一同服务的所有义工。

伯大尼卫理疗养院在2001年开始运作时只拥有271张病床。我们将把病床增加至299张。

伯大尼的宗旨仍然是为需要长期护理，但没有途径的贫困人士提供全面的护理服务。

目前87%的住院者超过60岁，年纪最大的为104岁。13%住院者在60岁以下，而最年轻的病人为35岁。大部分的住院者需要多方面的护理和照顾，而他们的日常起居也极需要别人的帮

助。2%的住院者属于功能组别2、28%属于功能组别3及70%属于功能组别4。

伯大尼的床位都额满。我们会跟进由综合服务代理转介过来的病人，作出评估后让病人住进本院。在2009/2010财政年度里，我们评估了108宗转介个案，并接收了76个新病人。

住院者获得包含不同专业人士的团队悉心照料，计有医生、护士、治疗师、社工、活动统筹员，并由行政人员给予支援。

伯大尼也聘请了专业护理人员照顾病人，如老人科医生、营养师、足科医生、物理治疗师、言语治疗师、以至药剂师及实验室工作人员。

社区支援

在2009年11月1日，106名伯大尼员工以及愿意以行动支持我们的人士共同参加了余仁生步行筹款活动，为伯大尼筹得\$149,629.63。

在2009年11月，伯大尼被选为总统星光慈善的受惠者之一。在国家牙科中心的掌舵下，我们为住院者发动了一个替换假牙活动。

志愿工作者

我们感谢：

- 许多义务医生所提供的服务
- 来自以下卫理公会及其他教会的弟兄姊妹经常来探访和关怀我们的住院者。
- 狗疗法新加坡团队每月到访狗疗法新加坡团队每月到访
- 裕青民众俱乐部为住院者理发；武吉巴督飞跃邻里服务中心为长者整洁仪容。
- 来自以下学校的义工：英华(自主)学校、先驱初院、立化中学、美以美女中、科兰芝中学、圣婴女子中学、花菲卫理中学等
- SAF ALTC 总是在佳节时期娱乐住院者，为他们带来欢乐
- 许多其他各自探访住院者的义工



Photos Top left: Christalite Methodist Home. Bottom left and right: Bethany Methodist Nursing Home

基督之光卫理关怀院在1997年成立，它是为贫困年长者给予家的感觉的护老院。那些无家可归及在街上行乞的长者会被安排入住我们的关怀院。我们为住院者提供医疗护理、膳食、辅导服务及疗性活动。

去年，关怀院平均有186名住院者。其中约10%患了不同程度的痴呆症，20%需要坐轮椅及日常饮食需要特别照顾，约30%的住院者需要特别照顾及日常生活需要帮忙。因此，医疗护理和康复治疗是关怀院的两项主要服务。关怀院也有一名物理治疗师、一名职业治疗师及一名物理治理员来帮助住院者在智能和身体机能上所需的疗程。活动包括打麻将、宾果游戏及现实导向等，帮助住院者避免或延后发生失智症。快步竞走及打乒乓球可以帮助住院者身体强健。精神及身体健康的住院者可以每天单独出外走动两个小时。他们可以利用这段时

间探访朋友或买一些杂货。本院或我们的义工也会安排集体出外。在刚过去的财政年终，我们的员工便安排了64名住院者坐上新加坡观景轮和乘船畅游新加坡河。之后，他们也享受了美味的午餐才满怀欢喜地回到关怀院。

重要事项

在2009年，我们的医疗系统进行了大翻新，购买一些柜子和三架药物手推车。每个新柜子都贴上了住院者的名字和身份编号。配错药的机会被消除。这项翻新计划不但提高工作效率，也令员工的士气大增。

志愿工作者

- 医生委员会
- 基督卫理公会成员
- 基督卫理公会社会关怀委员会成员

- 学校: 英华(自主)学校、圣尼各拉女校、长老会中学、士林中学、辅仁中学、兰景中学、马西岭中学、加东修道院女中、武吉班让小学及加拿大国际学校。
- 公司及机构: 福灵堂、G1 Army、新科海事、基督教青年会、宏茂桥卫理堂、感恩堂及Chrysalis青年事工
- Heartwarmers
- The Mustard Seeds事工

A Big Thank You to ALL our Volunteers!

Your contribution to our work with the poor and needy is PRICELESS!

Sowing Small Seeds to Be Big 播小种得大果

At Christalite Methodist Home (Christalite), a group of volunteers faithfully help residents with various tasks. Called The Mustard Seeds, this warm-hearted group's main goal was to provide working adults with easy access to volunteering services. It was founded in 2005, by two ladies who were working professionals.

They started out small by organising ad-hoc volunteer projects at various children and elderly homes. In reference to their name, the members liken the group to mustard seeds, which is one of the smallest seeds in the world. But The Mustard Seeds has since grown to a much bigger outfit today.

The Mustard Seeds officially became a Not For Profit (NFP) group in 2008. Ms Shirley Tan, the founder of the NFP, believed that "charity does not have to start big". And this is certainly true, as their persistence to volunteer has indeed touched many others who have joined them in serving the needy, even at other projects island-wide.

Christalite sincerely thanks The Mustard Seeds for sharing their love and radiant smiles with the residents!



在基督之光卫理关怀院,有一组忠心的义工为关怀院的住户提供各项服务。这组由两位专业女士在2005年创办的义工组,称为“芥菜种”,为在职人士提供当义工的机会。

芥菜种是全世界最小的种子。就如其名,开始时偶尔组织探访一些孤儿院或老人院。如今,芥菜种已发展成较大的规模的组织。

芥菜种在2008年正式注册为一个非盈利组。创办人陈女士相信慈善可以从小做起。果然,他们坚持不懈的精神,感动许多人加入他们的行列,帮助全岛有需要的人士。

基督之光卫理关怀院在此衷心感谢芥菜种带给关怀院住户的关爱和欢乐。



A Priceless Experience at Bethany 伯大尼无价的义工经验

There are many things in life that money cannot buy. What I experienced at Bethany Methodist Nursing Home (Bethany) was one of them.

My initial purpose of heading to the Home was to complete my CIP (community involvement programme). I was not very excited as I had a phobia of elderly people. I have always thought them grumpy and difficult to communicate with. At Bethany, I was tasked to organise a Bingo game for the residents.

And I was in for a surprise! After mingling with them, I realised that my perception was ill-conceived. The elderly were actually very easy-going and they enjoyed chatting with my friends and I.

It was indeed a very memorable trip. I now hope to be able to go back again, keep the old folks company and let them experience some love and friendship so that they will enjoy the life they have in the Home.

By a Secondary Two student from Anglo-Chinese School (International)



世上有许多东西是金钱所买不到的。我在伯大尼卫理疗养院就有这种无价的经验。

我当初是为了完成学校的社区服务计划才踏入伯大尼卫理疗养院。我并不熟悉与老人相处之道,所以觉得忐忑不安。我总是认为老人一定脾气暴躁,难以沟通。在伯大尼,我所接到的任务就是为住院的老人安排宾果游戏。

结果事实并不如我所想像的! 跟他们交流后,我才发觉我的观念是错的。这里的老人其实很随和,也很乐意跟我的同学和我交谈。

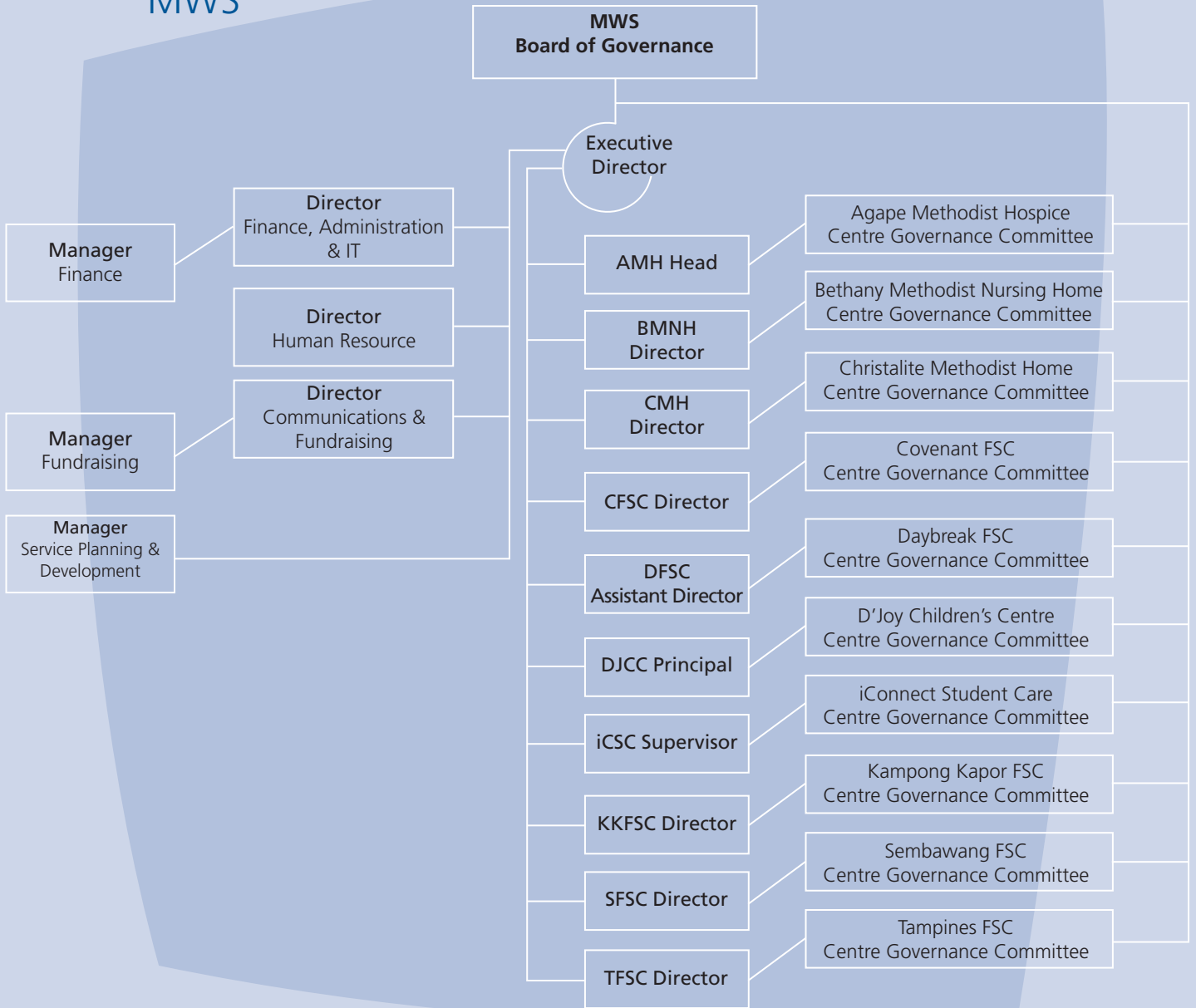
这真是一个难忘的经验。我现在希望有机会再回去陪这些老人,让他们在疗养院里感受到关爱和温情。

一位英华(自主)中学中二生的分享

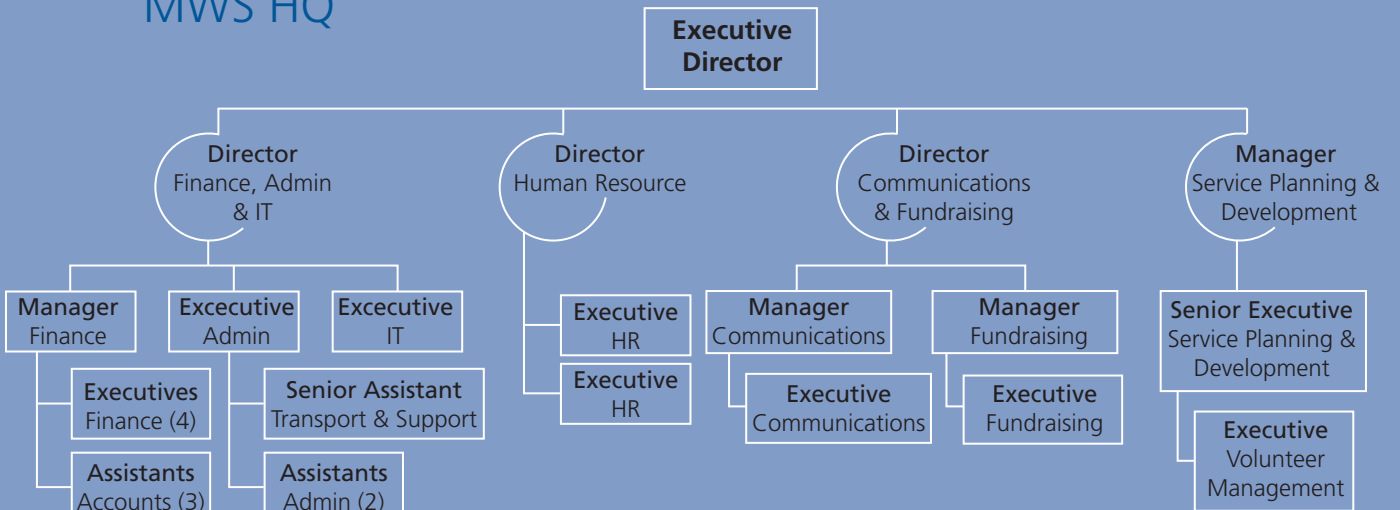


Organisation Charts

MWS



MWS HQ



The MWS Family

Head of Centres



From left to right

Ms Yip Moh Han
Director, Bethany Methodist
Nursing Home

Mrs Florence Lim
Director, Covenant Family
Service Centre

Ms Esther Chai
Acting Supervisor,
iConnect Student Care@FTPPS

Mr Joachim Lee
Director, Tampines Family
Service Centre

Ms Pearl Lee
Director
(Communications & Fundraising)

Mrs Jenny Bong
Executive Director

Mr Martin Chok
Assistant Director, Daybreak Family
Service Centre

Ms LesValene Ngion
Director (Human Resource)

Dr Jason Hung
Head, Agape Methodist
Hospice Homecare

Ms Fong Mee Sim
Director (Finance, Admin & IT)

Mdm Ho Sau Kuen
Director, Sembawang Family
Service Centre

Mrs Florence Ho
Director, Christalite Methodist Home

Ms Janet Leong
Principal, D'Joy Children's Centre

MWS HQ staff



Members of staff 1: Christalite Methodist Home 2: D'Joy Children's Centre 3: Tampines Family Service Centre
4: Daybreak Family Service Centre 5: Agape Methodist Hospice 6: Sembawang Family Service Centre





Centre Governance Committees 中心管理委员会

AGAPE METHODIST HOSPICE

Chairperson
Deputy-Chairperson
Members

Mr Chan Wing Leong
Dr Agnes Ng
Dr Ting Wen Chang
Mr David Row
Ms Lai Bew Meng
Dr Catherine Lam
Dr Chen Ai Ju

MWS BOG
Representative

Mrs Tan Ee Leng

COVENANT FAMILY SERVICE CENTRE

(Partner Church: Paya Lebar Methodist Church)

Chairperson
Vice-Chairperson
Treasurer
Members

Mr Choi Chik Cheong
Mr Keong Choon Jin
Mr Herbert Ng Choon Ling
Mr Richard Yeo Lee Hock
Mrs Magdelene Low Siah Ing
Mr Jimmy Leong Yue Wah
Ms Emily Kang Lay Hoon
Mr Chan Kah Guan

Ex-Officio

Rev Dr Jonathan Seet (effective 1 Jan'10)

BETHANY METHODIST NURSING HOME

Chairperson
Treasurer
Members

Mr Chan Kum Kit
Mr Vincent Fong Keng Yeow
Mr Andrew Lee
Mr Chim Howe Lai
Mrs Ng Soo Kheng
Dr Cynthia Chee Bin Eng
Dr Chen Ai Ju
Dr Ong Peck Leong
Dr Seong Peck Suet
Dr Keow Yeong Ming
Mdm Doreen Lerh Beng Har
Mr Chay Kim Fun
Mrs Laureen Ong-Tam
Mr Ng Cheng Hwa (till 31 Oct'09)
Mr Won Ching Hai (till 31 Oct '09)
Mrs Tan Ee Leng (till 31 Oct '09)
Mr Albert Lim Song Khiang

Ex-officios

DAYBREAK FAMILY SERVICE CENTRE

Chairperson
Vice-Chairperson
Secretary
Treasurer
Members
Ex-officio

Mr Ronnie Gan Seow Khaw
Mrs Joscelyn Foo
Mrs Teresa Kuek
Mr Yuen Chee Onn
Mrs Linda Haverkamp-Heng Phek Lang
Mr Albert Lim Song Khiang

D'JOY CHILDREN'S CENTRE

(Partner Church: Hinghwa Methodist Church)

Chairperson
Hon. Treasurer
Members

Mrs Maggie Khoo
Mrs Agnas Au
Mrs Betty Yen
Mrs Mary Seah
Mrs Jenny Sim
Mdm Yong Joo Yean
Mr Yap Chee Heng
Mr Raymond Ng Kok Hui
Mr Poh Peng (effective 1 Jan'10)

MWS BOG
Representative
Ex-Officio

Mrs Fong Loo Fern
Rev Goh Aik Hiang
A/P James Goh (till 31 Dec'09)

CHRISTALITE METHODIST HOME

(Partner Church: Christ Methodist Church)

Chairperson
Secretary
Treasurer
Members

Col (Retd) Raymond Tan Kwang Meng
Ms Florence Lee
Mrs Soon Yang San
Mrs Heng-Lim Gaik Kee
Mr Stanley Lee
Dr Peter Ng
Mr Michael Tan
Mr Dennis Wee
Mr Ling Ting Soo
Ms Gloria Ong

MWS BOG
Representative
Ex-Officios

Mr Joseph Toh Guan Kiat
Rev Edmund de Souza
Mr John Ho
Rev Tay Kay Leong



iCONNECT STUDENT CARE

(Partner Church: Toa Payoh Methodist Church)

Chairperson
Members

Mr Andrew Tan Beng Keong
Mr Albert Yeo Yong Huat
Mr Egbert Yau Kam Chan
Ms Sarah Lim Cheng Boon
Mr Peter Ong Siew Kwee

MWS BOG
Representative
Ex-Officios

Mr Joseph Toh Guan Kiat
Rev Edwin Wong
Mr Wee Hian Woon
Mr Tan Wei Cheng
Mr Steven Seow

KAMPONG KAPOR FAMILY SERVICE CENTRE

(Partner Church: Kampong Kapor Methodist Church)

Chairperson
Vice-Chairperson
Treasurer
Members

Mr Wong Quek Hin
Mr Ho Chee Nen
Mr Michael Chia Ping Kheong
Mr Richard Fong Keng Tong
Mr Ernest Lau Tok Sin
Ms Jane Long Suh Hor
Mr David Tan Sing Hwa

MWS BOG
Representative
Ex-Officios

Mrs Veronica Poore
Rev Gabriel Liew
Mr Andrew Cheong

SEMBAWANG FAMILY SERVICE CENTRE

(Partner Church: Covenant Community Methodist Church)

Chairperson
Vice-Chairperson
Treasurer
Members

Ms Jacqueline Khoo
Mrs April Ong
Mr Peter Tan Sim Cheng
Ms Rosalind Sun Peng Lee
Ms Wee Ghim Choo

MWS BOG
Representative
Ex-Officios

Mr Chay Kim Fun
Ms Anita Fam
Rev Dr Peter Wong Keen Mun
Mr Eddie Koh
Mrs Annie Loke May Ann
Rev Khoo Kay Huat

TAMPINES FAMILY SERVICE CENTRE

(Partner Church: Pentecost Methodist Church)

Chairperson
Treasurer
Members

Assoc. Prof. Debbie Ong Siew Ling
Ms Sandra Lee Siew Eng
Dr Tan Kee Wang
Mr Raymond Khoo Peng Ann
Mrs Khoo Chor Lin

MWS BOG
Representative
Ex-Officios

Mrs Lauren Ong
Rev Aaron Tay
Rev Dr Jonathan Seet (*till 31 Dec'09*)
Rev Vincent Goh (*effective 1 Jan'10*)

Photos:

1. Christalite Methodist Home
2. Covenant Family Service Centre
3. D'Joy Children's Centre
4. Daybreak Family Service Centre
5. Sembawang Family Service Centre
6. Tampines Family Service Centre

Sub-Committees & Project Committees 小组和特别项目委员会

SUB-COMMITTEES 小组委员会

AUDIT SUB-COMMITTEE

Chairperson **Mr Chan Kum Kit**
Members **Mr David Wong Cheong Fook**
Ms Winnie Liew

BURSARY STANDING COMMITTEE

Chairman **Mr Terence Wee Jin Zoo**
Members **Ms Dorothy Lim**
Mrs Lee Siew Choo
Mrs Christine Ho
Mrs Pauline Tan
Mrs Amy Chan
Mrs Irene Chan
Ms Laureen Ong
Mr Gan Kok Beng
Mr Leow Kim Liat
Mr Kulandaisamy Premkumar Sagayaraj

CHAPLAINCY SUB-COMMITTEE

Chairperson **Mr Albert Lim Song Kiang**

COMMUNICATIONS SUB-COMMITTEE

Chairperson **Mrs Tan Ee Leng**
Members **Mr Aubeck Kam Tse Tsuen**
Mr Lam Wei Choong
Mr Terry Ng
Ms April Ong
Mr Leow Kim Liat
Mr David Alexander Ong Liang Bong

FINANCE SUB-COMMITTEE

Chairperson **Mr Chim Howe Lai**
Members **Mr Chay Kim Fun**
Mrs Ng Soo Kheng
Mr Albert Lim Song Kiang
Mr David Wong Cheong Fook

FUNDRAISING SUB-COMMITTEE

Chairperson **Mr Albert Lim Song Kiang**
Members **Mr Rodney Tan**
Mr Aubeck Kam Tse Tsuen
Mr Gan Kok Beng
Mr Lee Chong Min
Mrs Fong Loo Fern
Mr Christopher Tay
Mr David Alexander Ong Liang Bong

HUMAN RESOURCE SUB-COMMITTEE

Chairperson **Mrs Loh Chay Leng**
Members **Mr Koh Juan Kiat**
Mrs Heng-Lim Gaik Kee
Mr Siew Heng Kwok

INFORMATION TECHNOLOGY SUB-COMMITTEE

Chairperson **Mr Lam Wei Choong**

INVESTMENT SUB-COMMITTEE

Chairperson **Mr David Wong Cheong Fook**
Members **Mr Joseph Toh Guan Kiat**
Mr Yow Chi Mun
Mr Chim Howe Lai

OUT-OF-HOME-CARE STEERING COMMITTEE

Chairperson **Ms Dorothy Lim**
Members **Mr Albert Lim Song Kiang**
Mrs Veronica Poore
Mrs Laureen Ong
Ms Lydia Han
Ms Lydia Sng
Mrs Florence Yee

HEAD OF CENTRES

Agape Methodist Hospice **Dr Jason Hung**
Head
Bethany Methodist Nursing Home **Ms Yip Moh Han**
Director
Christalite Methodist Nursing Home **Mrs Florence Ho**
Director
Covenant Family Service Centre **Mrs Florence Lim-Tan**
Director
D'Joy Children Centre **Ms Janet Leong**
Principal
Daybreak Family Service Centre **Mr Martin Chok**
Asst. Director
iConnect Student Care @ FTPPS **Ms Esther Chai**
Acting Supervisor
Sembawang Family Service Centre **Ms Ho Sau Kuen**
Director
Tampines Family Service Centre **Mr Joachim Lee**
Director

REVIEW OF MWS CONSTITUTION

Chairperson **Mr Chan Kum Kit**
Director **Mr David Ong**
Member **Mr Steven Seah**

SERVICE PLANNING & DEVELOPMENT SUB-COMMITTEE

Chairperson **Rev William Sam Kin Leong**
Member **Mr Leow Kim Liat**

NOMINATION SUB-COMMITTEE

Chairperson **Mr Albert Lim Song Kiang**
Member **Rev William Sam Kin Leong**
Mr Joseph Toh Guan Kiat
Mrs Loh Chay Leng
Mrs Tan Ee Leng
Rev Dr Daniel Koh Kah Soon
Rev David Wee CS

VOLUNTEER DEVELOPMENT SUB-COMMITTEE

Chairperson **Mr Aubeck Kam Tse Tsuen**

PROJECT COMMITTEES 特别项目委员会

"FELLOWSHIP ON THE GREENS" 2009 ORGANISING COMMITTEE

(Convening Church: Aldersgate Methodist Church)
Committee Chairman **Mr Michael Khor**
Director **Mr Daniel Tan**
Fundraising Chairman **Mr Charlie Tan**
Night Programme Co-ordinator **Ms Rosalind Chua**
Programme/Magazine Co-ordinator **Mr Peter Teo**
Treasurer **Mr Alan Ang**
Members **Mr Andrew Ang**
Mr Benson Woon
Mr Eric Lim
Mr Gan Chong Shi
Mr Hiew Bon Yock
Mr Patrick Ang
Mrs Anna Lim
Mrs Geraldine Ang
Ms Sharon Tay
Ms Yap Bee Cheng
Pastor William Sam

METHODIST WELFARE SERVICES
70 BARKER ROAD #05-01
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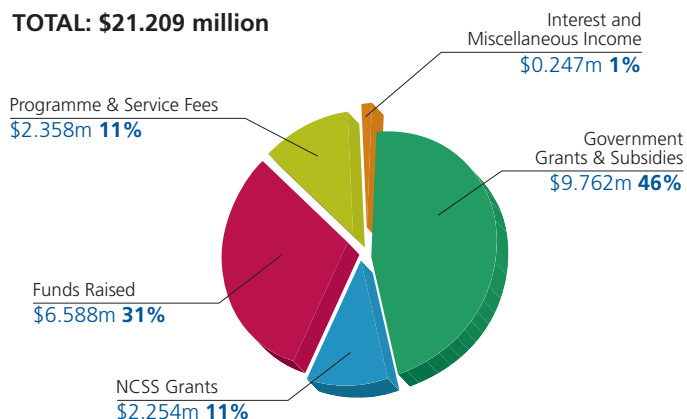
FINANCIAL HIGHLIGHTS

FOR THE FINANCIAL YEAR ENDED 31 MARCH 2010

Distribution of Income & Expenditure 收入与支出的分配

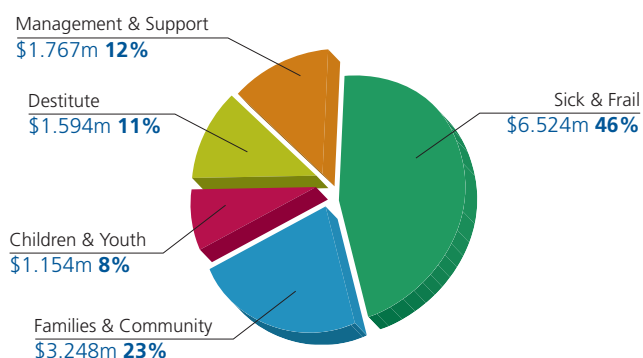
Sources of Income

TOTAL: \$21.209 million



Operating Expenditure

TOTAL: \$14.287 million



Gross Annual Salary Range with Corresponding Number of Employees as at 31 March 2010 2010年3月31日与员工人数相等的总年薪段

Gross Annual Salary Range (\$\$)*	Number of Employees
< 50,000	310
50,001 – 100,000	31
100,001 – 150,000	2
Total	343

*Includes salary, bonus and AWS

Remuneration and Benefits received by Board Members 治会主席会员所领受的薪酬和福利

	Remuneration	Benefits
Board Members	0	0

Fundraising Efficiency Ratio 费用筹款比率

Donations
Sponsorships

Total Donations and sponsorships

Direct fundraising expenses
Sponsorships
Indirect / Allocated Costs

**Total fundraising expenditure
Surplus**

**Fundraising Efficiency Ratio before sponsorship
Fundraising Efficiency Ratio with sponsorship**

	2010 \$	2009 \$
Donations	3,544,955	3,204,267
Sponsorships	18,289	29,445
Total Donations and sponsorships	3,563,244	3,233,712
Direct fundraising expenses	172,673	220,227
Sponsorships	18,289	29,445
Indirect / Allocated Costs	1,466	1,293
Total fundraising expenditure	192,428	250,965
Surplus	3,370,816	2,982,747
Fundraising Efficiency Ratio before sponsorship	0.05	0.07
Fundraising Efficiency Ratio with sponsorship	0.05	0.08

MWS Centres & Outreach

In Christian Love, MWS provides quality services to address prevailing social needs, touch lives and advance a compassionate and caring community.



Methodist
Welfare
Services

MWS is a Member of NCSS
IPC Status
Charity Regn No: 00166
UEN: S81SS 0088H

MWS Headquarters

70 Barker Road, #05-01, Singapore 309936

☎ 6478 4700

📠 6478 4701

✉ admin@mws.org.sg

🌐 www.mws.org.sg



Children & Youth

A D'Joy Children's Centre
Blk 1 Maude Road #03-30
Singapore 200001
☎ 6294 9960 📠 6294 9597
✉ admin@djoy.mws.org.sg

B Daybreak Student Care Centre @ Naval Base Primary School
7 Yishun Avenue 4
Singapore 769028
☎ 6757 2907 📠 6757 0795
✉ dfscsc@daybreak.mws.org.sg

C iConnect Student Care @ First Toa Payoh Primary School
7 Lorong 8 Toa Payoh
Singapore 319252
☎ 6352 5996 📠 6252 5321
✉ admin@iconnect.mws.org.sg

D Sembawang FSC Student Care Centre
Blk 326 Sembawang Crescent
#01-44
Singapore 750326
☎ 6754 2890 📠 6754 0112
✉ admin@sfsc.mws.org.sg

MWS Bursary Programme
(administered by MWS HQ)

Family Service Centres

E Covenant Family Service Centre
Blk 613 Hougang Ave 8
#01-432
Singapore 530613
☎ 6282 8558 📠 6283 6361
✉ admin@covenant.mws.org.sg

F Daybreak Family Service Centre
Blk 855 Yishun Ring Road
#01-3539
Singapore 760855
☎ 6756 4995 📠 6752 4709
✉ admin@daybreak.mws.org.sg

G Sembawang Family Service Centre
Blk 326 Sembawang Crescent
#01-52
Singapore 750326
☎ 6754 7050 📠 6754 0112
✉ admin@sfsc.mws.org.sg

H Tampines Family Service Centre
Blk 470 Tampines St 44
#01-194
Singapore 520470
☎ 6787 2001 📠 6787 4459
✉ admin@tampines.mws.org.sg

Elderly

J Agape Methodist Hospice (Homecare)
Administrative office:
70 Barker Road, #05-03
Singapore 309936
☎ 6478 4725 📠 6478 4765
✉ admin@amh.mws.org.sg

K Bethany Methodist Nursing Home
9 Choa Chu Kang Ave 4
Singapore 689815
☎ 6314 1580 📠 6314 1576
✉ admin@bethany.mws.org.sg

L Christalite Methodist Home
51 Marsiling Drive
Singapore 739297
☎ 6368 5179 📠 6368 7127
✉ admin@cmh.mws.org.sg